

**For general release**

<b>REPORT TO:</b>	<b>Children and Young People Scrutiny Sub-Committee 17 July 2012</b>
<b>AGENDA ITEM:</b>	<b>8</b>
<b>SUBJECT:</b>	<b>Provision of activities for young people</b>
<b>LEAD OFFICERS:</b>	<b>Paul Greenhalgh Executive Director of Children Families and Learning</b>
<b>CABINET MEMBER:</b>	<b>Cllr Tim Pollard Cabinet Member for Children Families and Learning</b>
<b>PERSON LEADING AT SCRUTINY COMMITTEE MEETING:</b>	<b>Simon Townend</b>

<b>ORIGIN OF ITEM:</b>	This item is contained in the sub-committee's agreed work programme.
<b>BRIEF FOR THE COMMITTEE:</b>	<p>To consider an audit of last year's provision of activities for young people and examine the following areas:</p> <ul style="list-style-type: none"><li>- types of activities and funding sources</li><li>- match of locality provision with areas of need/deprivation</li><li>- age ranges covered</li><li>- vulnerable groups catered for</li><li>- take-up pattern in the past</li><li>- private summer camp provision by locality</li><li>- gaps in provision (for example vulnerable groups, localities, age groups).</li></ul> <p>To consider an update on delivery of youth provision given further developments with the implementation of Croydon's model, including:</p> <ul style="list-style-type: none"><li>- the process for developing future programmes considering this year's gaps and including plans for engagement with young people</li><li>- publicity and marketing</li><li>- activities to be provided</li><li>- age groups to which they are to be provided</li><li>- provision for vulnerable groups</li><li>- location of provision and how they match with areas of need</li><li>- how activities will be funded</li><li>- the process for planning next year's programme</li><li>- how young people will be involved in this process</li></ul>

## Executive Summary

- 1.1. This report provides an update on the development of the youth offer in Croydon and the continued implementation of the new model of provision in Croydon. It details the following areas –
  - Background & Context
    - Shaping Up
    - Outcomes
    - Locality Framework
  - Young People in Croydon
  - IYSS Commissioning Cycle – the process for developing future programmes
  - Update on Provision – types of provision and activities
    - Strands – the different types of work
    - Localities – the different areas of work
    - Borough
  - Youth Involvement
  - Publicity & Marketing
- The appendices to this report provide additional information to support the information contained within the report, and further support the Scrutiny Sub Committee in its review of Croydon's Youth Offer.

## 2. Background & Context

- 2.1. Croydon values its young people and aims to provide the best services it can to help them achieve to the highest possible level. To achieve its ambitions for young people a radical transformation change programme, Shaping Up, was undertaken. This work and the work that has followed is guided by the following principles –
  - Young people's needs and aspirations are at the heart of the local offer
  - Young people should be actively engaged in all elements of service delivery – planning, design and delivery
  - Parents, carers and the community should be engaged in supporting their young people
  - Young people should be fully aware of the opportunities and support services available to them
  - The Youth Offer should be flexible and adaptable to meet the changing needs of young people
  - The Youth Offer is not the monopoly of the Local Authority and should be considered a partnership between the public, private, voluntary sectors, the community and young people
  - There should be integration of planning and commissioning and delivery of local services across the public, private and third sectors
  - The Youth Offer should recognise transition points in young people's lives and develop services to support young people to make these transitions effectively
  - All engagement with young people should have clear long term sustainable positive outcomes

## 3. Shaping Up

- 3.1. The Shaping Up Transformational Change Programme launched in October 2009, and the new structure for the Integrated Youth Support Service went live in September 2011. The new model is based on one approach, that is constructed of six strands to be delivered across five localities. The strands are –
  - **Information, Advice & Guidance** – providing access for young people to impartial high quality information, advice and guidance to empower them to make informed choices about their life.
  - **Journeys** – a new programme of youth engagement in positive activities designed to have long-term sustainable impact on the young people who participate and the community in which they live.

- **Open Access** – a variety of provision responding to local needs and wants supporting the young people to access the Youth Offer and empowering them to get involved in its planning, development and delivery.
- **Specialist Provision** – provision to support groups of young people who are less likely to achieve the transition to early adulthood successfully. This will include provision for young people with learning difficulties and disabilities, young people from black and minority ethnic groups, lesbian, gay, bisexual young people, substance misusing young people and some young parents in need of support. The provision will vary from focused support to developmental activities, but all with a view to reduce the inequalities these groups may experience.
- **Youth Early Support** – early identification of need – working with young people to identify additional needs as early as possible, to put in place a multi-agency package of support to meet the needs of the young person and their family.
- **Turnaround** – youth crime prevention and victim support – working with young people who are at risk of offending, the strand aims to provide intensive support to young people to divert them from their current trajectories

3.2. This new service, in partnership with young people, the community and the voluntary sector seeks to achieve the following outcomes for young people in Croydon -

- Young people are safe and living in supportive family environment and community
- Young people have a healthy active lifestyle
- Young people are happy and emotionally resilient
- Young people are strongly engaged in education and achieving
- Young people are connected to their local community
- Young people are making a positive contribution to their communities
- Young people are economically active
- Young people have a 'good adolescence'

3.3. The Shaping Up Programme also required savings targets to be achieved. £1.35 million in 2011/12 and £0.65 million in 2012/13.

#### 4. The Locality Youth Offer Framework

4.1. Five localities have been identified through the work (see Appendix One – Localities Map) of the Children and Families Partnership Board (previously the Children's Trust) and the new service focuses on these five areas to develop a strong relationship with the young people and the community in each area. The five areas are –

- **North** - Norbury, Thornton Heath, Bensham Manor, Upper Norwood and part of South Norwoods
- **South** - Selsdon and Ballards, Croham, Purley, Sanderstead, Kenley, Coulsdon West, Coulsdon East and part of Heathfield
- **East** - Fieldway, New Addington and part of Heathfield
- **West** - part of West Thornton, part of Selhurst, Broadgreen, Waddon and part of Fairfield
- **Central** - Woodside, Ashburton, Addiscombe, Shirley and parts of Fairfield, South Norwood and Heathfield

4.2. A Locality Youth Offer Framework has details what the Offer should be made up of in each locality (see Appendix Two – Locality Youth Offer Framework). The Locality Youth Offer Framework is designed to articulate what the youth offer is constructed of at a local level. Its main constituents are -

- **Locality Partnership** – a partnership between young people, the community and the voluntary sector
- **Locality Youth Hub** – a space for young people, their families and the community to access the youth offer

- **Area Youth Forum** – a forum for young people from the local community
- **Support for Young People with Additional Needs** – early intervention to identify and support young people and their families to meet their additional needs
- **Youth Crime Prevention** – young people who are at risk of becoming or who are involved in the criminal justice system or anti-social behaviour are diverted from the pathway
- **Street Based Engagement** – services are taken to where young people who are not currently engaged in service provision are
- **Health & Well Being** – young people are supported to make healthy choices and actively pursue healthy lifestyles
- **BME Engagement** – work in the locality actively seeks to reduce barriers that may be experienced by young people from different cultural and ethnic backgrounds
- **Disabled Young People** – work in the locality actively seeks to support young people with disabilities
- **Communications** – the local youth offer is clearly articulated and communicated to young people and the community

4.3. Each locality has used the framework in conjunction with available data and input from the Locality Providers Network and the Area Youth Forum to develop Locality Plan to progress the delivery of the Youth Offer in each locality.

## 5. The Role of the Local Authority

- 5.1. The role of the Local Authority in the provision of Croydon's Youth Offer has changed. The Local Authority is no longer a provider of universal youth provision and this will significantly reduce the numbers of young people engaged with Croydon Council's youth provision, however through the new approach the number of young people engaged in the Youth Offer will increase. The Local Authority's role is now to be –
- A commissioner and provider of support for young people at risk and those with additional needs
  - A broker of universal services
  - Enabling young people to be enterprising and aspirant
  - Supporting the engagement of young people

## 6. Young People in Croydon

- 6.1. There is estimated to be over 38,000 young people aged 11-19 years old living in Croydon.
- 6.2. The number of first time entrants to the criminal justice system aged 10-17 continues to reduce. In 2010/11 there were 290, in 2011/12 there were 248.
- 6.3. In June 2012, the 16-18 year old (academic age) adjusted NEET percentage was 5.6% (the adjusted NEET total was 715 young people), a slight rise on May 2012 (5.5%) but the same as June 2011. The most recent breakdown of those young people who known statuses is NEET shows that there rise in the representation of Black young people who are NEET (see Appendix Three – NEET Data)
- 6.4. The most recent age breakdown of known NEET young people shows that the highest number of young people who are currently known NEET are aged 17 years old. It is important to note that
- 6.5. An analysis of the top 10 wards for known NEET young people shows that nearly two thirds of the known NEET young people come from just 10 wards, with all the localities involved apart from the South.
- 6.6. There are 361 teenage mothers living in Croydon.
- 6.7. The 2001 Census data estimates the number of young carers in Croydon to be 700. It is thought that the actual number is much higher than this. Based on the 2010 BBC study of young carers, which estimated that there were 700,000 young carers in the UK (the census estimated 175,000), the number in Croydon would be nearer 2,800.
- 6.8. The data and intelligence available is a focus for improvement and we are currently implementing a new management information system for the Integrated Youth Support Service which will greatly improve this and although to use our data in conjunction with

data in the Education Management System.

## 7. IYSS Commissioning Cycle

7.1. To decide what we need to deliver as part of the Youth Offer, and how best to use the limited resources that are available to the Local Authority, the service uses a commissioning cycle. Whether the decision to be made is at a strategic, operational or individual level, the act of committing resources goes through the same process, albeit to varying degrees.

7.2. Effective commissioning is about developing a cycle of understanding, planning, doing and reviewing. We involve young people and other stakeholders throughout the process. The limited resources that are now available to the service go through this cycle to ensure that the best long-term sustainable outcomes are achieved for the greatest number of young people, their families and the community. For more information on the IYSS Commissioning Cycle see Appendix Four – IYSS Commissioning Cycle.

## 8. Provision Update - Strands

8.1. Below is an update on the six strands being delivered by the Integrated Youth Support Service across Croydon. Due to the restricted length of this report, only highlights are provided, with further information provided in the appendices where appropriate.

## 9. Journeys

9.1. Journeys activities offers young people aged 11-19 years old (up to 25 years for young people with LDD) the prospect of engaging in a variety of creative and unique developmental experiences that facilitates their personal growth, resilience, self-discovery, connects them to the wider community and ensures that they can contribute positively to the greater society.

9.1.1. Journeys has run three cycles that have compromised several programmes these have included but not exclusively (see Appendix Five – Journeys Report) -

- **Not in Employment Education & Training** - A 5 month Journeys NEET programme. 30 young people attended the 4 pilot programmes and 15 young people subsequently found employment or training places as a result of the programme.
- **Refugee programme** - A 6 week outreach drama programme targeted at the hard to reach young male Afghan refugees. There were 112 attendances by 27 different young people over the 6 week programme.
- **Young Parents and Toddlers Drama Project** - A 5 week programme at Winterbourne Children's Centre, which worked with young parents under 23 years old. Taster sessions in drama revealed the majority of the client groups were anxious of acting in front of other people however the client group appreciated the opportunity and time to develop their acting abilities and skills. There were 54 attendances by 21 different young parents with 29 toddlers over the 5 weeks.
- **Universal Programme** (Creative and Performing Arts) - In January 2012, the Journeys universal pilot positive activities programme commenced. The pilot consists of 3 cycles each cycle last a total of six weeks (series 3 ends in June 2012). In each of the 3 cycles, young people from across the borough have participated in a range of diverse programmes including photography, drama, music production and creative writing. At the end of each cycle young people have been encouraged to present their work to their peers in a presentation evening held at Winterbourne Youth Centre. Attendance figures for these pilot Journeys programme were:
  - Cycle 1 (January – February): 275 young people (95 different young people)
  - Cycle 2 (March – April): 210 young people (50 different young people)
  - Cycle 3 (May – June): 350 young people over 5 weeks (135 different young people)
- **Universal positive activities programme (Outdoor education)** - Attendance figures of young people participating in Journeys outdoor education programmes i.e. climbing,

canoeing and mountain biking activities were: 25 young people.

## 10. Youth Early Support (YES)

10.1. The YES strand supports young people with additional needs. The capacity to undertake this work has increased since the implementation of the new IYSS staff structure, with IYSS Locality Workers holding a Common Assessment Framework case load. This Strand has built strong links with the CRISS Team in Early Intervention and Family Support Service to support the implementation of Croydon's Staged Intervention Model (see Appendix Six – Croydon's Model of Staged Intervention)

10.2. The strand has taken referrals from many different sources to ensure that wherever a young person with additional needs is identified they will be supported. Sources of referrals currently include Social Care, Schools, Police (Public Protection Desk), CRISS, and internal partners. A recent analysis of CAFs showed that there that between December 2011 and March 2012 there were 15 new CAFs and 44 CAFs were being supported by the YES Panels. Each IYSS Locality Worker (there are two per locality) is expected to hold a case load of 10, which means that across the Localities a hundred cases can be held at any one time. Between September 2011 and March 2012 the Integrated Support Service closed 21 CAFs.

10.3. Outcomes that are being delivered using the CAF with young people and their families include –

- Improved behaviour
- Improved medical condition
- Engagement in positive activities
- Improved attendance at school or college
- Improved support from other service provision/professionals

10.4. An analysis of CAFs being held by IYSS was undertaken the results are in Appendix Seven – CAF Analysis

10.5. This information doesn't include the CAFs undertaken by the Drop-In Zone @ Turnaround Project

## 11. Specialist

11.1. The Specialist Strand is designed to work with a diverse range of groups of young people. These groups are collectively identified as not achieving as well as the average young person in Croydon. There may be a huge number of reasons for this that may include, but not exclusively, services that don't meet their needs, complex barriers, and social isolation. Groups of young people that have so far been identified as needing support from the Specialist strand include –

- Disabled young people
- Young Carers
- Young people from some BME groups
- Young people with mental health difficulties
- Teenage Parents
- Looked after young people
- Lesbian, Gay, Bisexual and Transgender young people

11.2. The Specialist has made good progress in establishing provision to support these groups and these areas of work. This has included –

- **Substance Misuse Service** – Compass were commissioned to run a substance misuse treatment/support service for young people. Croydon LYF (Love Your Future) started in December 2011. It is set up to support young people at Tier 3 level, up to the age of 18 years who are experiencing problems with substance misuse. It currently has 24 young people in treatment, 14 male and 10 female from across the borough. 12 are

White British, 1 Bangladeshi, 4 Caribbean, 2 Other black, 1 Other mixed 1 Other white 1 Pakistani and 2 White and Black Caribbean. All the cases involve cannabis and or alcohol.

- The annual targets that have been set for the service are 300 referrals with 150 in treatment. Extensive publicity work is underway to increase the number of referrals. Satellite service have been established in the following locations to extend the reach of the service: Winterbourne Hub, Samuel Coleridge Taylor Hub, Goldcrest Hub, Purley and Waddon are starting in July with Peppermint Centre later in the year. Regular sessions are held at Jeanette Wallace House for the Social Care and Looked After Children Team the latter being a priority group for the service.
- The Youth Offending Service have their own dedicated team of Substance Misuse workers to work with Young Offenders. They currently work with over 60 young people.
- **Lesbian, Gay, Bisexual and Transgender Service** – Croydon Youth Development Trust was commissioned to run the LGBT Support Service for young people aged 13 – 25 yrs in Croydon from April 2012 to March 2015. Their target is for 40 young people to be in regular attendance with 150 different young people to be engaged over the 3 year period.
- **Young Carers** – Young Carers Projects @ Off the Record have been commissioned to provide the Young Carers Support Service in Croydon from April 2012 to March 2015. A multi-agency working group has been set up to explore issues around young carers and how we can improve support to them. The project currently works with approximately 450 young carers (which represents approximately 350 families), although it is estimated that there are over 2800 young carers in Croydon. The Local Authority recently supported a successful bid by the Young Carers Project @ Off the Record for funding to support developing integrated working to support the needs of young carers. The bid was successful and this new piece of work started in July 2012. The working group is looking at how to improve provision and how to increase the amount of resources available to support young carers.
- **Disability** – there is a significant amount of work taking place in the borough for young people with disabilities (see Appendix Eight – Youth Provision for Disabled Young People). As part of the work with disabled young people a LDD Youth Forum has been set up to give young people with disabilities a voice in Croydon. The views, opinions and information that are gathered through the consultation processes are collated and used to inform work not only in the Integrated Youth Support Service, but the whole of CFL through the Children with Learning Difficulties and/or Disabilities of the Children and Families Partnership Board. This has included consultation on the SEN Travel Policy Review, with the young peoples' views being incorporated into the new policy. (see Appendix Nine – LDD Youth Forum Update)
- **BME Work** – there are various areas of development to support young people from black and minority ethnic communities in the borough. The Lead BME Officer and her team are currently establishing working relationships with BME organisations across the borough looking to identify areas of development for the most vulnerable young people. The north locality has commenced a project with Norbury Manor Gils School and the programme of developing the work in each locality will be further developed at Goldcrest hub later this year. One key outcome that has been set for the project is to work towards a reduction in the number of young black men in the criminal justice system.

## 12. Open Access

12.1. The Open Access strand is designed to reach and empower all young people in Croydon. There are three key areas –

12.2. **Croydon Youth Council** – the overarching body for youth involvement for the Local Authority, the Youth Council has built strong links with the Children and Families Partnership Board and its subgroups. The borough wide youth council is divided in to five specialist groups based on the every child matters outcomes. These groups decide on

priority areas to work on, consult with other young people and run youth lead projects and campaigns. In addition to the specialist groups there are five local area forums where young people can address issues in their local areas. Young people also elect two Members of Youth Parliament and two deputies into the UK Youth Parliament to ensure young people's views are heard on regional and national level.

12.3. **Street Based Provision** – this team take out the IYSS Youth Offer out to young people who are not currently engaged in service provision. They are developing close links with the Joint Action Group, the Neighbourhood Wardens, and the community.

12.4. **Activity Projects** – as part of the Open Access strand there are three activity projects –

12.4.1. **Croydon Adventure Project (CAP)** - In addition to the Journeys programmes CAP has also run 7 sessions of climbing during lunchtimes for pupils from Lanfranc School, which attract an average of 10 young people per session. Teaching staff and SMT in schools have welcomed the sessions and this has stimulated potential work in other areas, for example, offering climbing and archery for PE as part of the national curriculum.

12.4.2. **Duke of Edinburgh's Award (DofE)** - The number of centres running DofE has increased by 71% this year. DofE is increasingly in demand in Croydon. The Open Award continues to be highly subscribed at all three levels but particularly bronze and silver.

12.4.3. The number of awards achieved (270) has increased by 52%. The awards achieved increased at bronze level by 87% and gold by 70%.

12.4.4. The project works with a Muslim faith school for young women running DofE, with funding matched by the London Office to train female members of school staff to BEL standard so that they can directly deliver the expedition section to their participants..

12.4.5. **Forestry Project** – working with young people in a woodland based environment. The Forest Project runs 2 after school projects funded by HLF under the banner of the 'Addo Forest Project'. One is for a year duration ending in August 2012 and is based in Birch and Rowdown Woods, New Addington. The second HLF funded project is a performing arts collaboration with the IYSS Performing Arts department, which is a 10 week outdoor drama project culminating in two performances at the 'Addington Woodfest' – a community day to be held in August, organised by the young people involved in the Addo project. The Addo project has also run a variety of weekend and school holiday woodland experiences for the members of the project, including 2 camping residentials over the funded year (August to August). Forest Project has also worked in partnership with the IYSS LDD provision to offer 2 integrated residentials – one in April with over 30 young people, and another to take place in July.

12.4.6. **Creative & Performing Arts Project** – working with young people through the medium of creative and performing arts – see also Journeys output

### 13. Turnaround Project

13.1. The Turnaround Project is focused on preventing young people becoming involved in anti-social behaviour and offending, as well as supporting those young people who are the victims of crime. The project has continued to develop and has achieved successes in preventing the young people from that the project has worked with from going on to offend. This work has included -

13.2. **Drop-In Zone @ Turnaround** – recommissioned to deliver the front face of the Turnaround Centre. The service has seen an increased footfall with an average of 1,500



people visiting the centre on a monthly basis (Quarter 1, 2012). Between January and December 2011, the Drop-in Zone team have raised 79 new CAFs and been involved in or co-ordinated 196 CAF cases.

13.3. **Case work** – supporting young people who have been identified as at risk of offending or becoming involved in anti-social behaviour. An allocated worker will work intensively with the young person to create a programme of support and activities to divert them from their current path. There are some excellent outcomes with 90% of young people receiving casework not entering the youth justice system during the period of intervention.

13.3.1. **Challenge and Support** - puts in place preventative measures, including Acceptable Behaviour Agreements (ABAs) for young people who persistently cause anti-social behaviour. The service also encompasses interventions using Restorative Justice (providing support to both the harmer and harmed) and Anti Bullying Strategies. The aim is to prevent and protect a young person from getting into serious trouble therefore negating the need for more serious civil or criminal action. . The Challenge and Support Worker has worked with 85 young people since September 2011 with 91% (80 young people) completing their ABAs during this period.

13.4. **Victim Support** – as part of the project, Victim Support deliver emotional and practical support to the victims of crime. The aim is to reduce the cycle of young person re-victimisation cycle and victim to offender.

13.5. The Turnaround Project works closely with a range of partners (including statutory and voluntary sector organisations) to deliver a co-ordinated and 'holistic' response to meet young people's needs. This includes services based within the Turnaround Centre such as victim support, Croydon LYF (Substance misuse project), CAYSH (Housing advice) and other Integrated Youth Support Services (delivering specialist support and supported access into universal services.

13.6. The Turnaround Project provides the key interface between the Youth Offending Service and youth services, with 395 young people going through the service since the project started in September 2011. Approximately 135 of these young people have undertaken work with the Turnaround Project.

- 

## 14. Information, Advice & Guidance

14.1. The Information, Advice and Guidance strand has seen significant developments and faces further still with changes in government policy ( including the move of responsibility for career information, advice and guidance (CEIAG) to schools and raising the participation age etc). This area has undertaken lots of work in the following areas -

- **NEET** – one of the key roles of the IAG Team is to support young people aged 16-19 years old who are not in education, employment or training (NEET). There is a NEET Support Worker allocated to the each of the localities and they each carry a caseload of approximately 25 young people at any one time.
- **LDD** – responsible for delivering the statutory 139a assessments the teamwork with LDD young people at transition points in the education to ensure that they get the support that they need.
- **Counselling & Advocacy** – Croydon Drop-in have been recommissioned to deliver counselling to support young people in Croydon. The service is currently working with a high number of young people

## 15. Provision Update - Localities

### 16. North

16.1. The North locality benefits from having two Locality Youth Hubs – Samuel Coleridge

Taylor Centre and the Winterbourne Centre. A strong Youth Locality Providers Network has been established with good representation from the different sections of the statutory and voluntary sectors. The North Youth Area Forum is going well with xxx young people currently involved. There are currently 12 activities/sessions running at Winterbourne Centre and 8 sessions running at Samuel Coleridge Taylor Centre. There is a significant provision for young people from the Voluntary Sector in the North Locality which includes –

- Tabula Rosa Youth Project
- Reachin Higher
- ODAC UK
- A partnership is being developed with Rapture Ministries

16.2. In 2011/12 the North Locality attracted 117 new young people to engage in provision, and register 2215 total attendances. These figures include input from ODAC UK.

16.3. The new localities commissioning specification for the North Locality in seeking to commission the following in the following areas (for more information see Appendix Ten – Youth Localities Commissioning Specifications) –

- Sexual Health
- NEET
- Positive activities and volunteering
- Mental health and well-being

## **17. South**

17.1. The South locality use the Purley Youth Centre as its Locality Youth Hub. It is the largest geographically of the localities and this has created greater complexity in understanding the needs of its young people. In part to deal with this complexity in the South Locality, the commissioner has adopted a slightly different approach to the Locality Commissioning requirement. The approach, uses two models Results Based Accountability, which focuses on the outcomes that are being sought for young people and looking a different ways that these outcomes could be achieved together with the Asset Approach which will seek to map and use the skills and knowledge of local people to help to improve the lives of young people.

17.2. Four projects are being commissioned to be delivered across four identified areas (for more information see Appendix Ten – Youth Localities Commissioning Specifications) -

- Quadrant 1: Coulsdon West and Purley
- Quadrant 2: Coulsdon East and Kenley
- Quadrant 3: Croham and Sanderstead
- Quadrant 4: Selsdon & Ballards and part of Heathfield

17.3. In 2011/12 the South Locality attracted 104 new young people to engage in provision, and registered 1073 attendances at provision. These figures include input from the PlayPlace Consortium and Savvy Theatre which were commissioned pieces of work January to March 2012

## **18. East s**

18.1. The East Locality Youth Hub (Goldcrest Centre) is running four nights a week attracting 20-30 young people per session. Transition Sessions are run in the locality to support young people at transition points in their education. There is a vibrant Youth Strategy Group in East Locality that is led by Voluntary Sector partners. The Locality Team are currently looking at how they can increase the spread of provision offered throughout the locality.

18.2. In 2011/12 the East Locality attracted 125 new young people to engage in provision, and registered 5605 attendances at provision. These figures include input from Timebridge Youth Club and CYDT CABS.

18.3. The new localities specification for the East seeks to commission four different projects (for more information see Appendix Ten – Youth Localities Commissioning Specifications)

–

- Positive activities and volunteering
- Young people’s self-care and emotional resilience
- Promoting community cohesion
- Peer mentoring

## **19. West**

19.1. Waddon Youth Centre at as the West Locality Youth Hub, which is also the specialist centre in the borough for disabled young people, having been developed in 2011 to be fully accessible for disabled young people. The Hub currently offers six different sessions (including those for young people with disabilities) on a regular basis, alongside a varying and changing programme. Other venues/projects delivering provision for young people in the West Locality include –

- Mencap
- Peppermint Centre
- Old Town Youth Club
- Whitehorse Youth Centre

19.2. In 2011/12 the West Locality attracted 181 new young people to engage in provision, and registered 2343 attendances. These figures include input from the Peppermint Centre, CYDT LGBT Project and Apsara Arts.

19.3. The new localities commissioning fund seeks to commission four different projects (for more information see Appendix Ten – Youth Localities Commissioning Specifications) –

- Not in education, employment or training (NEET)
- Prevention of gangs, guns and knife crime
- Positive activities and volunteering
- Peer mentoring

## **20. Central**

20.1. The central locality covers Woodside, Ashburton, Addiscombe, Shirley and parts of Fairfield, South Norwood and Heathfield. The Turnaround Centre acts as the Central Locality Youth Hub and this has both positive and negative impacts on the delivery in the locality. The Central Locality covers Croydon Town Centre and this has an impact on the work that its delivered in the locality. IYSS are also using Shirley Community Centre, Addiscombe Youth Centre and Croydon Clocktower as venues for engaging young people. There is good amount of provision from the voluntary sector working with young people in the Central Locality including –

- Croydon Drop-in
- Sir Phillip Game Youth Centre
- Croydon Crossroads
- Croydon Children’s Deaf Society
- Lives Not Knives
- Addiscombe Boys and Girls Club

20.2. In 2011/12 the Central Locality attracted 96 new young people to engage in provision and registered 7088 attendances. These figures include input from Addiscombe Youth Club, Croydon Youth Theatre, and Sir Philip Game Youth Centre,

20.3. The new localities commissioning seeks to commission four different projects (for more information see Appendix Ten – Youth Localities Commissioning Specifications) –

- Promoting community cohesion

- Anti-bullying and personal safety
- Not in education, employment or training
- Family support and positive activities

## 21. Borough Wide

21.1. In 2011/12 Borough wide projects attracted 767 new young people to engage in provision and registered 9656 attendances. These figures include input from Croydon Community Bus.

21.2. Appendix Eleven – Current Youth Provision gives a detailed update on what is currently being offered in each of the localities and as borough wide projects.

21.3. Appendix Twelve – IYSS Engagement Data gives a breakdown of the young people's engagement in services provided across Croydon

## 22. Youth Involvement

22.1. One of the guiding principles in everything we do in the development of Croydon's Youth Offer is that young people should be actively engaged in all elements of service delivery – planning, design and delivery. There are several ways that we do this including:

22.2. **Croydon Youth Council** – the Youth Council is the overarching body for Youth Involvement in the Local Authority. Set up with five Every Child Matters Sub Groups it has clear links with the Children & Families Partnership Board. It also incorporates the UK Youth Parliament work. Currently, there is good representation of young people from the BME communities.

22.3. **Area Youth Forums** – each Locality has an Area Youth Forum created to give local young people an opportunity to say how the Youth Offer develops in their locality. Recently the Area Youth Forums had input into the design of the Locality Fund Commissioning specifications.

22.4. **LDD Youth Forum** – a LDD Youth Forum has been created to give young people with disabilities a voice in Croydon. So far the forum has explored improvements that they would like to see in Croydon, issues around bullying, safety, travel, and activities and support. They had input in the SEN Travel Policy Review asking for more focus on independent travel arrangements and support. For further information see Appendix Nine – LDD Youth Forum Update

22.5. **Commissioning** – young people are involved in the commissioning process, both the creation of the specification and the assessment and selection process.

22.6. **Young People's Voice** – young people are supported to have a say in how they are supported through IYSS services.

## 23. Marketing & Communications

23.1. A key area identified through the Shaping Up Programme is to ensure that all young people and the community are fully aware of the opportunities and support services available to them. The Integrated Youth Support Service is working with the Council's Communications Team, and has developed a communications plan (see Appendix Thirteen – Communications Plan) and this is currently being progressed. This work will involve -

- Developing a new IYSS Website for our service users that will be linked to the Croydon Family Space and Practitioner Space sites. Expanding on our current website offer, the build of the new site will involve service users in the design and includes a strategy of promotion of key content via social media
- New Croydon Youth Offer Leaflets for practitioners and service users
  - Promotion of summer holidays programme online through the current Croydon YPS

website and Croydon.gov.uk, through Your Croydon and via Decaux poster campaign as part of the corporate my council campaign

● Promote locality activity programmes including Journeys, Croydon Adventure Project,

DofE, Creative and Performing Arts

● Branding – to review name of IYSS and change to something more coherent, then to

create brand through leaflets, website etc.

● Improve the marketing and publicity for Croydon Adventure Project, and DofE as part of that project. To include poster campaign, leaflets, website, use of social media (Facebook, twitter etc)

● Improve quality of newsletter and branding for the Forestry Project

● Use Practitioner Space Croydon website to promote IYSS provision to practitioner

audience

● Improve quality of Croydon Youth Council publicity and e-newsletter s

● Support the Croydon Youth Council Awards through web and Step Up

● Promote Turnaround Centre Drop-in Zone to both practitioners and services users

by

developing a leaflet for practitioners and a separate leaflet for the service users,

websites,

plasma screen in the Drop in Zone, targeted engagement events, and the school

bulletin

## **24. Equalities Impact Assessment**

24.1.A full Equalities Impact Assessment of the 'Shaping Up' transformation proposals was undertaken in 2010 and reported to Cabinet in November 2010.

24.2.Questions were included in the consultation which took place between 2<sup>nd</sup> December 2010 and 6<sup>th</sup> January 2011 on the potential disproportionate impact of budget reduction options on particular groups of young people or sections of the community.

24.3.Overall participants supported the targeting of available resources at the most disadvantaged young people, although there is some divergence in views about how this is best achieved.

24.4.Support for retaining a strong programme to support young people with disabilities was universal.

24.5.Views on specialist support for young people from black minority ethnic groups was less consistent; the key concern here was to address the issues of disproportional in exclusion from school and involvement in the criminal justice system to improve outcomes, particularly for black boys.

24.6.Further Equality impact assessments have been undertaken as part of the commissioning programme. The Equalities Impact assessment will continue to be reviewed.

## **25. 15. Legal Considerations**

25.1.There are currently statutory duties that the Local Authority is responsible for in relation to young people. Many of these related to the support and provision of careers education, information and guidance (CEIAG). In September 2012, the responsibility for the provision of CEIAG will be transferred to schools. and these are outlined below

25.2.A duty that currently still remains for the Local Authority is to 'so far as reasonably practicable, secure for qualifying young persons in the authority's area access to sufficient educational leisure-time activities which are for the improvement of their well-being, and sufficient facilities for such activities; and sufficient recreational leisure-time activities which are for the improvement of their well-being, and sufficient facilities for such activities.' (s.507B Education Act 1996 amended)



## **Appendices**

Appendix 1	Locality Map
Appendix 2	Locality Youth Offer Framework
Appendix 3	NEET Data
Appendix 4	IYSS Commissioning Cycle
Appendix 5	Journeys Report
Appendix 6	Croydon's Model of Staged Intervention
Appendix 7	CAF Analysis
Appendix 8	Youth Provision for Disabled Young People
Appendix 9	LDD Youth Forum Update
Appendix 10	Youth Localities Commissioning Specifications
Appendix 11	Current Youth Provision
Appendix 12	IYSS Engagement Data 2011/12
Appendix 13	Communications Plan

Appendix One – Locality Map





## Appendix Two – Locality Youth Offer Framework

Area	Lead Strand	Lead Officer	Timescale	Budgets	Outputs	Proxy Indicators	Outcome
<b>Locality Partnership – partnership between young people, the community and the voluntary sector</b>							
Locality Youth Network brings together the community, the voluntary sector, young people and IYSS to develop provision and support for young people across the locality	Locality	IYSS Locality Workers	February 2012	None	No of organisations and agencies represented  Established links to the Area Youth Forum	N/A	Young people are living in a supportive community
Relationships built between the Locality Hub and Schools in the locality. This should communicating clearly with the IYSS Schools Offer and tailoring it where required to ensure it meets the needs of the school	Locality	IYSS Locality Workers	January 2012	None	Established partnership	N/A	Young people are living in a supportive community
<b>Locality Youth Hub – space for young people, their families and the community to access the youth offer</b>							
Support for young people with additional needs	Youth Early Support	IYSS Locality Workers	Ongoing	None	No. of CAF's undertaken with young people in the locality	No of young people excluded from school  No of young people with less than 90% attendance	Young people are strongly engaged in education and achieving

Area	Lead Strand	Lead Officer	Timescale	Budgets	Outputs	Proxy Indicators	Outcome
Space for young people and the community to deliver services to other young people	Localities	IYSS Locality Workers	Ongoing	Buildings / Space Budget	No of different spaces being used throughout the locality No of different groups using space throughout the locality	% of young people involved in positive activities % of young people participating in regular physical activity / sport	Young people have an healthy active lifestyle
Space for young people to meet to discuss and plan how to support the local community	Localities	IYSS Locality Workers	Ongoing	Buildings / Space Budget	No of young people involved in community planning group	No of young people involved in volunteering No of young people involved in decision making	Young people are connected to their local community

Area	Lead Strand	Lead Officer	Timescale	Budgets	Outputs	Proxy Indicators	Outcome
Space to access the Journeys programme	Journeys	IYSS Locality Workers	Ongoing	Journeys & Activity	No of young people from the locality accessing the journeys programme	<p>% of young people who have a positive sense of possibility</p> <p>% of young people who can identify their strengths and weaknesses</p> <p>No of young people with improved self esteem</p>	Young people experience a 'good adolescence'
<b>Area Youth Forum – a forum for young people from the local community</b>							
Opportunities for young people to get involved in decision making	Open Access	IYSS Locality Workers	February 2012	Activity Budget	No of young people who are members of the AYF	No of young people involved in decision making	Young people making a positive contribution to their local community
The development of participatory budgeting	Locality	IYSS Locality Workers	April 2012	Activity, Commissioning & Buildings Budgets	Amount of funding allocated by young people	% of young people who have a sense of belonging to their community	Young people connected to their local community
Young Peoples' involvement in commissioning decisions	Locality	Locality Manager	November 2011	Commissioning Budgets	No of young people involved in commissioning process	No of young people involved in decision making	Young people making a positive contribution to their local community

Area	Lead Strand	Lead Officer	Timescale	Budgets	Outputs	Proxy Indicators	Outcome
Established links between Area Youth Forum and Youth Council	Open Access	IYSS Locality Workers & Lead Participation Officer	April 2012	Activity Budget	No of young people from the Area Youth Forum participating in the Youth Council	No of young people involved in decision making	Young people making a positive contribution to their local community
<b>Support for young people with additional needs – early intervention to identify and support young people and their families to meet their additional needs</b>							
Young People with additional needs identified	YES	IYSS Locality Workers	Ongoing	None	No of CAF's undertaken in the locality	No of young people with less than 90% attendance  % of young people achieving 5 or more A-C grade GCSE's	Young people are strongly engaged in education and achieving
Young People with additional needs have a plan in place to meet those needs	YES	IYSS Locality Workers	Ongoing	YES Panel Budget	No of plans in place for young people in the locality	No of young people at risk of significant harm  No of young people excluded from school	Young people are strongly engaged in education and achieving
Young People who are not in education, employment or training are offered support as part of a wider plan to access EET	IAG	NEET Workers	Ongoing	IAG Budget	No of young people actively engaging with NEET Advisers	% of NEET young people in the locality	Young people are economically active
Once young peoples needs have been met they are supported to access universal provision	YES	IYSS Locality Workers	Ongoing	Youth Early Support & Journeys Budget	No of young people going through step down process	% of NEET young people in the locality	Young people are strongly engaged in education and achieving

Area	Lead Strand	Lead Officer	Timescale	Budgets	Outputs	Proxy Indicators	Outcome
Looked after young people are supported to engage in positive activities	YES	IYSS Workers	Ongoing	YES	No plans for looked after young people to which IYSS contribute	% of looked after young people engaged in positive activities	Young people have a healthy active lifestyle
<b>Youth Crime Prevention – young people who are at risk of becoming or who are involved in the criminal justice system or anti-social behaviour are diverted from the pathway</b>							
Young victims of crime are offered support	Turnaround	IYSS Locality Workers	Ongoing	Turnaround Budget	No of young people engaging with Victim Support	% of young people who have experience bullying	Young people are safe from harm
Young people at risk of becoming in criminal justice system are identified & offered support	Turnaround	IYSS Locality Workers Supported by Turnaround Staff	Ongoing	Turnaround Budget	No of young people engaging with Turnaround Project (inc Drop-In Zone)	% of first time entrants to the criminal justice system from the locality	Young people making a positive contribution to their local community
<b>Street Based Engagement – services are taken to where young people who are not currently engaged in service provision are</b>							
Street based services engage with young people in the community who are not currently engaging with service provision	Open Access	Lead Street Based Worker	Ongoing	Street Based Budget	No of young people engaged by street based service in the locality	No of young people involved in anti-social behaviour No of young people who are socially excluded	Young people are connected to their local community
Young people who are isolated or socially excluded are supported to access service provision to help them achieve	Open Access	Lead Street Based Worker Supported IYSS Locality Staff	Ongoing	Street Based Budget	No of young people successfully referred to service provision	No of young people who are socially excluded	Young people are connected to their local community

Area	Lead Strand	Lead Officer	Timescale	Budgets	Outputs	Proxy Indicators	Outcome
<b>Health &amp; Wellbeing – young people are supported to make healthy choices and actively pursue healthy lifestyles</b>							
Young people can access services that support them around sexual health	Specialist	IYSS Locality Workers Supported by Specialist Strand	Ongoing	Activity Budget	No of young people engaging with sexual health provision in the locality	% of young people reporting that they are not engaging in sexually harmful behaviour  Under 18 conception rate  Prevalence of Chlamydia amongst 16-19 year olds	Young people have a healthy active lifestyle
Young people can access services that support them around substance misuse	Specialist	IYSS Locality Workers Supported by Substance Misuse Service	Ongoing	Activity & Substance Misuse Budgets	No of young people engaging with substance misuse service	% of young people reporting behavioural change towards drugs and alcohol	Young people have a healthy active lifestyle
Young people can access services that support them around their mental health	Specialist	IYSS Locality Workers Supported by Specialist & IAG	Ongoing	Activity & IAG Budgets	No of young people referred to specialist advice & counselling provision	No of young people with improved self-esteem	Young people are happy and emotionally resilient

Area	Lead Strand	Lead Officer	Timescale	Budgets	Outputs	Proxy Indicators	Outcome
Young people have the opportunity to engage in positive activities	Journeys & Open Access	IYSS Locality Worker	Ongoing	Activity & Journeys Budget	No of young people engaged in positive activities	% of young people in the locality engaged in sport/exercise on a regular basis  % of young people reporting that they eat healthy food	Young people have a healthy active lifestyle
<b>BME Engagement – work in the locality actively seeks to reduce barriers that may be experienced by young people from different cultural and ethnic backgrounds</b>							
Projects and services developed and designed to actively engage young people from BME communities	Specialist	IYSS Locality Workers Supported by BME Lead	Ongoing	Activity & BME Budgets	No of young people from BME communities engaged in positive activities	% of YP from BME communities excluded from school  % of YP from BME communities engaged with the criminal justice system	Young people have a healthy active lifestyle
Young people from BME communities have the opportunity to have their voices heard	Specialist	IYSS Locality Workers Supported by BME Lead & Youth Participation	Ongoing	Activity, BME & Participation Budgets	No of opportunities for young people from BME communities to be involved in decision making	No of young people from BME communities involved in decision making	Young people make a positive contribution to their local community
<b>Disabled Young People – Work in the locality actively seeks to support young people with disabilities</b>							

Area	Lead Strand	Lead Officer	Timescale	Budgets	Outputs	Proxy Indicators	Outcome
Young people with disabilities are supported to engage in positive activities	Specialist	IYSS Workers Supported by Disability Lead	Ongoing	Activity & Disability Budgets	No of positive activity sessions that are fully accessible	No of young people with disabilities engaged in positive activities	Young people have a healthy active lifestyle
Young people with disabilities have the opportunity to input into their community	Specialist	IYSS Locality Workers Supported by Disability Lead & Participation Lead	Ongoing	Activity, Participation & Disability Budgets	No of young people with disabilities engaged in area youth forum	No of young people with disabilities involved in decision making	Young people make a positive contribution to their local community
Young people with LDD are support to engage in employment, education & training	IAG	NEET Workers Supported by Disability Lead	Ongoing	IAG & Disability Budgets	No of young people with LDD with support plan in place	% of young people with LDD engaged in EET	Young people are economically active
<b>Communications – the Local Youth Offer is clearly articulated and communicated to young people and the community</b>							
Activities, projects and services are promoted to young people, their families and the community	Business	IYSS Locality Staff	Ongoing	Communication Budget	No of young people aware of activities in the locality No of people in the community aware of youth provision	No of young people with a sense of belonging to their community	Young people are connected to their community



### Appendix Three - NEET Data

Ethnicity	Number	%
White	166	53.2%
Mixed	42	13.5%
Black	78	25.0%
Asian	16	5.1%
Chinese	1	0.3%
Other	5	1.6%
No Information	4	1.3%
Total	312	100.0%

Table 1 – Ethnicity Analysis of Known NEET

Age	Number	%
16	24	7.7%
17	143	45.8%
18	91	29.2%
19	54	17.3%
Total	312	100.0%

Table 3 – Age Analysis of Known NEET June 2012

Ward	Number	%
Fieldway	33	10.6%
Woodside	27	8.7%
Selhurst	24	7.7%
Waddon	20	6.4%
West Thornton	19	6.1%
South Norwood	18	5.8%
Broad Green	18	5.8%
Thornton Heath	15	4.8%
New Addington	15	4.8%
Ashburton	15	4.8%
Total	204	65.4%

Table 5 – Top 10 Ward Analysis of Known NEET June 2012

Group	Number	%
LDD	30	9.6%
Teenage Mother	25	8.0%
Parent	0	0.0%
Pregnancy	15	4.8%
Supervised by YOS	17	5.4%
Care Leaver	2	0.6%
Substance Misuse	0	0.0%
Young Carer	0	0.0%
Refugee/Asylum Seeker	2	0.6%
Teenage Father	1	0.3%
Looked After	6	1.9%
Total	98	31.4%

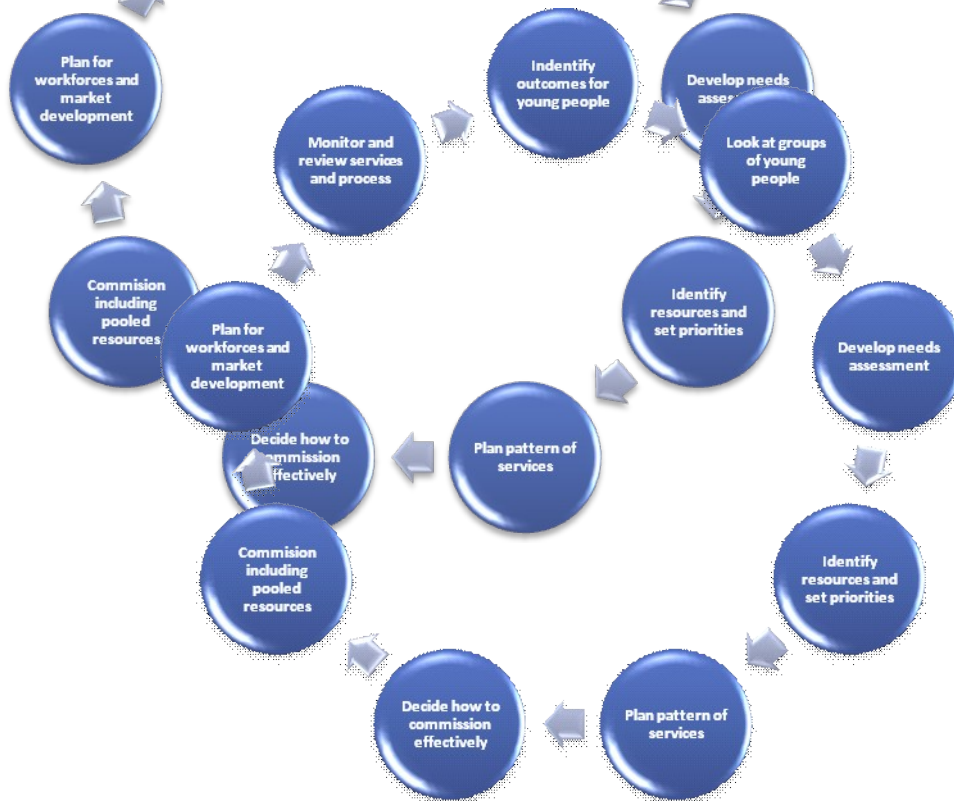
Table 4 – Vulnerable Characteristics Analysis of Known NEET June 2012

## Appendix Four - The IYSS Commissioning Cycle

fLayoutInCell1fHidden0fLayoutInCell1

Effective commissioning is about developing a cycle of understanding, planning, doing and reviewing. This should involve young people and other stakeholders throughout the process. All resources available to the service should go through this cycle to ensure that the best long term sustainable outcomes are achieved for the greatest number of young people, their families and the community. Below outlines what the four parts of the cycle involve.

### Understand



1. **Identify outcomes** – the first step in the commissioning process is to outline what the commissioner is trying to achieve. The commissioner will need to identify the outcomes that they are seeking to achieve with young people.
2. **Identify groups of young people who are doing less well** - explore different groups of young people based on different traits and identify particular groups who are not doing as well as their peers in achieving against the outcomes identified.
3. **Undertake a needs assessment** - having identified the outcomes you are looking to achieve and particular groups of young people doing less well; undertake a needs with users and other stakeholders to identify the needs that must be met to achieve these outcomes and where there are specific gaps in service provision.

### Plan

4. **Identify resources and set priorities** – identify the resources that are available and prioritise these resources against the outcomes, groups of young people and results of the needs assessment.
5. **Plan pattern of services** – plan the pattern of service provision that will meet the priorities, fill the identify gaps, and achieve the outcomes with the groups of young people that have been identified. This includes designing the service specification.
6. **Decide how to commission effectively** – the decision should reflect what has been planned to

commission and the process should be proportionate to the amount of funding projects, services or individuals will receive.

**Do**

7. **Commission including pooling resources** – undertake the commissioning of services including any pooled resources that are available. Transparency and clarity are important factors at this stage and how organisations/agencies were chosen should be made available.
8. **Plan for workforce and market development** – To achieve the best outcomes for young people there needs to be an on-going commitment to develop both the local workforce and market.

**Review**

9. **Monitor and review services and process** – commissioned services should be regularly monitored and reviewed to ensure continuous improvement of provision. The commissioning process should also be reviewed to improve future commissioning.

**Decommissioning**

Decommissioning can be as important as commissioning. If something is not working, has shown no signs of improvement despite investment of time and resources then it would be a continued waste of resource to continue with the project or service and it should be decommissioned. It is important as part of the decommissioning process that learning is taken and fed back into the commissioning cycle to ensure improve of future commissioning decisions.

---

## Appendix Five – Journeys Report

Journeys activities offers young people aged 11-19 and up to 25 years of age for young people with LDD the prospect of engaging in a variety of creative and unique developmental experiences that facilitates their personal growth, resilience, self discovery, connects them to the wider community and ensures that they can contribute positively to the greater society.

To ensure that young people were fully involved in the creation of the Journeys programme in 2011 260 Croydon young people from different backgrounds were consulted in order to find out what they wanted from the Journeys activities and experiences.

Following this consultation exercise a number of creative and exciting Journeys pilot programmes commenced in October 2011. These programmes have been delivered specifically for the targeted services, educational services; universal positive activities open to all young people in the Journeys programme age range and School holiday activities.

Journeys has run three cycles that have compromised several programmes these have included -

- Not in Employment Education & Training - A 5 month Journeys NEET programme. 30 young people attended the 4 pilot programmes and 15 young people subsequently found employment or training places as a result of the programme.
- Youth Offending Services pilot project (Croydon Auto Bikes Scheme) - 10 week Journeys programme supported 32 young people who were involved in or at risk of offending and anti-social behaviour to participate on the Croydon Auto and Bike scheme which offers a personal and social development programme alongside a mechanics and safe riding programme.
- Refugee programme - A 6 week outreach drama programme targeted at the hard to reach young male Afghan refugees. The projects were delivered at Off the Record and West Croydon Baptist Church in February and March. Young people were then invited to be actors in the London International Festival of Theatre intergenerational performance in Croydon this month. There were 112 attendances by 27 different young people over the 6 week programme.
- Animation Group (Targeted groups included NEET and LDD) - An animation project that explains to young people and practitioners the Journeys process map to young people and practitioners in simple language. Young people learnt how to use stop frame animation software to tell the story of the young person. 10 attendances by 4 different young people over the 3 week programme
- Website/logo Group (Targeted young people from localities) - The development of the IYSS website, the Journeys online booking service, the creation of the Journeys logo, designing the Journeys pilot publicity and staff training manual. There were 13 individual young

people involved in the project.

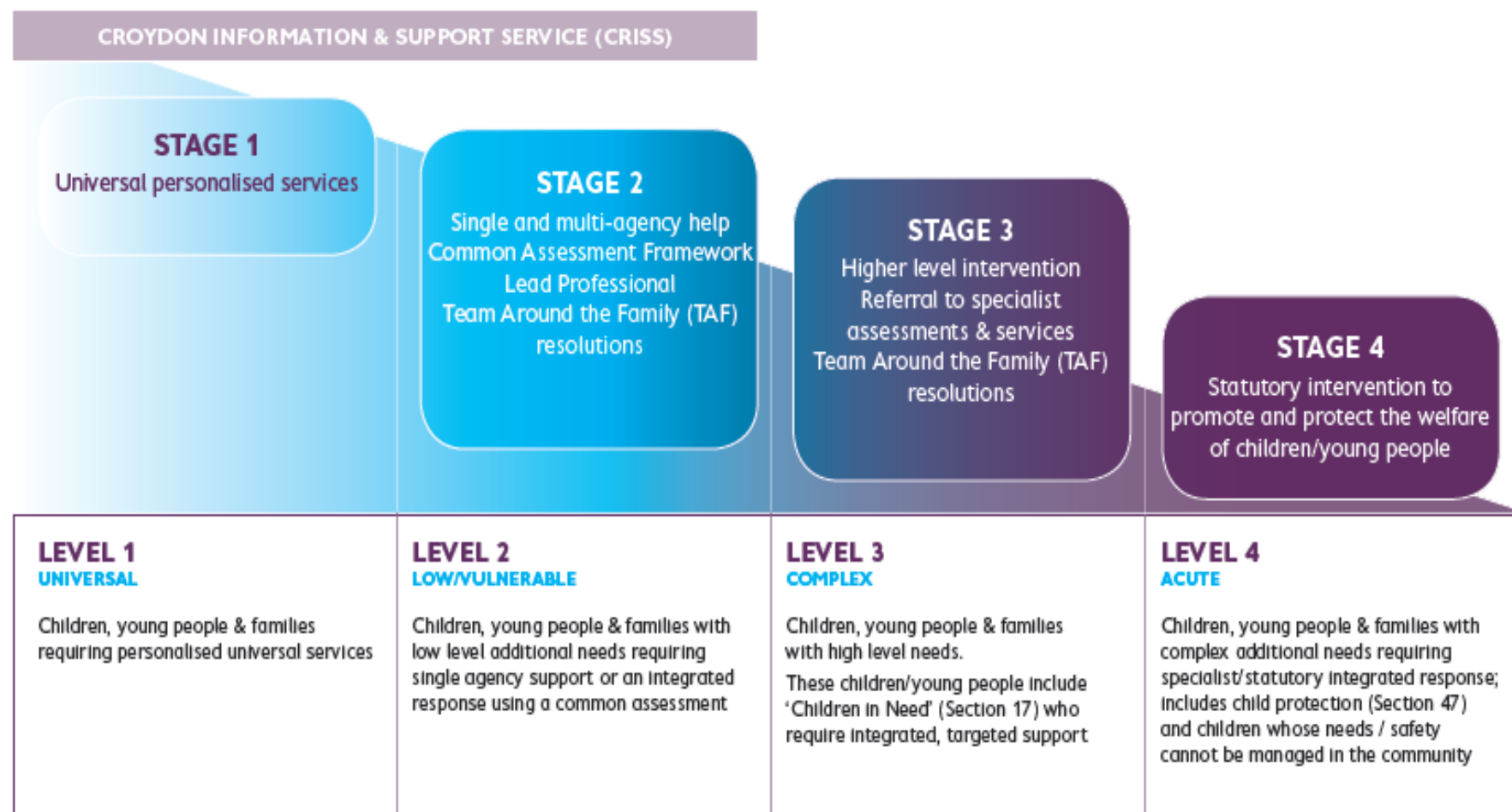
- Forest Project for schools - Journeys funded two six week Forest Project programmes targeting Year 7 young people from Archbishop Lanfranc School and also a Journeys taster for Year 9 from Thomas More School. The first Lanfranc cohort was for 6 vulnerable young people who were struggling with low self-esteem and confidence. The second cohort was for a group of 6 young people with emergent behavioural issues. There were 24 individual young people involved in the project.
- Disability performing arts programme - An 8 week mask making and performance project with a showcase event at the end of July, targeted at young people with learning and physical disabilities. The aims of the project include creative skills training, team building, "taking turns", confidence and communication, as well as motor skills improvement. There have been 66 attendances by 15 different young people over the 6 workshops
- Young Parents and Toddlers Drama Project - A 5 week programme at Winterbourne Children's Centre, which worked with young parents under 23 years old. Taster sessions in drama revealed the majority of the client groups were anxious of acting in front of other people however the client group appreciated the opportunity and time to develop their acting abilities and skills. There were 54 attendances by 21 different young parents with 29 toddlers over the 5 weeks.
- Croydon Adventure Project (schools) - Journeys Croydon Adventure Project programme has been delivered to schools i.e. Thomas Moore and St Josephs. There were 44 young people involved in the programme.
- Universal Programme (Creative and Performing Arts) - In January 2012, the Journeys universal pilot positive activities programme commenced. The pilot consists of 3 cycles each cycle last a total of six weeks (series 3 ends in June 2012). In each of the 3 cycles, young people from across the borough have participated in a range of diverse programmes including photography, drama, music production and creative writing. At the end of each cycle young people have been encouraged to present their work to their peers in a presentation evening held at Winterbourne Youth Centre. Attendance figures for these pilot Journeys programme were:
  - • Cycle 1 (January – February): 275 young people (95 different young people)
  - • Cycle 2 (March – April): 210 young people (50 different young people)
  - • Cycle 3 (May – June): 350 young people over 5 weeks (135 different young people)
- 'Create a play in a week' - 5 day project in 4 different locations. Learning new skills in puppetry, mask making, contemporary dance and song writing as a group. The 4 groups of young people devised a play about youth and then all 4 groups came together from around the borough on the final day to perform at CYTO. Locations were CYTO, Purley, Winterbourne and Clock tower. This was an inclusive programme but many attendees happened to be LDD, in or leaving care, and referrals from social workers. There were 227

attendances by 45 different young people over the 6 days

- Universal positive activities programme (Outdoor education) - Attendance figures of young people participating in Journeys outdoor education programmes i.e. climbing, canoeing and mountain biking activities were: 25 young people.
- Journeys pilot universal Youth Opportunities Funding programme - One aspect of the Journeys programme was to allow young people the opportunity to design their own Journeys taster and doing experiences. Young people, individually or in small groups were allowed to write specific bids for small sums of money that enhanced their learning, developed new skills and benefit their community. For budding entrepreneurs there was also an opportunity to submit bids that enhanced the lives of those who live in their locality. Each bid was presented to a panel of young people who decided if each bid met the Journeys criteria.

## Appendix Six – Croydon’s Model of Staged Intervention

### Croydon’s Model of Staged Intervention



Appendix Seven - Youth Early Support (YES) CAF outcomes as recorded via YES Panel

YES CAF AUDIT DEC 2011 -MARCH 2012 (CURRENT YES PANEL CASES)

Locality	No of new CAFs	Total CAFs	Cases closed due to lack of update from schools	Closed	Case closed because parental consent withdrawn/Not given	Improved attendance	Referred to parenting and Family Support	Referred to CAHMS	No of TAs	Improved Behaviour	Escalated to Social Care	Referral to EPS	Referral for bereavement/counselling	Referral to Young Carers	Improved Parental Engagement	Medical Referral	Improved Medical Condition	Engagement with Health Weight Program	Engagement with Youth Club	YES Locality Worker Support	Benefited from Spot Purchasing Fund	Advocacy Support with Housing	Referral to Family Resilience Service
North	6	14	0	8	2	9	4	5	14	0	5	4	2	1	3	4	4	2	1	6	0	0	0
South	3	5	7	8		1	0	0	0	0	0	0	0	0	0	0	0	0	0	3		0	0
Central	2	2	0	0	0	0	1	0	2	0	2	0	1		2	2	0	0	2	2	0	2	0
East	3	15	0	3		1	7	5	15	2	2	1	1		3		1		1	2	1	1	5
West	1	8	0	2	1	1	2		8	0	1	0	0	0	1	0	0	0	0	0	1	2	0
	15	44	7	21	3	12	14	10	39	2	10	5	4	1	9	6	5	2	4	13	2	5	5





### Appendix Eight –Provision for Young People with Disabilities

Venue	Day	Time	Provider	Funding	Service	Attendance
Special Blend Youth Club-Sir Phillip Game Centre	Monday	6.45pm-9pm	IYSS Children, Families & Learning	IYSS Children, Families & Learning	Evening provision of social and informal education for young people with disabilities and additional needs aged 18-25	Approximately 15 y/p
Fabulous Youth Club-Waddon Youth Centre(West Hub)	Tuesday	3pm-6pm	IYSS Children, Families & Learning	IYSS Children, Families & Learning	Twilight provision of social and informal education for young people with disabilities and additional needs. Ages 11-25	Approximately 40 y/p
All 4 One youth club-Waddon Youth Centre (West Hub)	Wednesday	3pm-6pm	IYSS Children, Families & Learning	IYSS Children, Families & Learning	Twilight provision of social and informal education for young people with disabilities and additional needs. Ages 11-25	Approximately 15 y/p
Boomerang Youth Club-Purley Youth Centre (South Hub)	Thursday	7pm-9.30pm	IYSS Children, Families & Learning	IYSS Children, Families & Learning	Evening provision of social and informal education for young people with disabilities and additional needs. Ages 11-25	Approximately 18 y/p
Club Soda (Croydon Clock Tower)	Mondays	5-7pm	Museums, Children, Families & Learning	Museums, Children, Families & Learning	Arts provision aimed at adults and young people with mild to moderate learning disability	Approximately 20 y/p
Club Soda Events (Croydon Clock Tower)	3 times per year	7-11pm	Museums, Children, Families and Learning	Museums, Children, Families and Learning	Club nights (Club Soda) produced by adults and young people with learning aged up to 25	100-150 y/p per event
Waggy Tails-Emmanuel Church, Rockhampton Road, South Croydon	Wednesday	3.30pm-6pm	Waggy Tails – Contact – Carol Petley	Children In Need and Donations from church goers	A club involving working with dogs for y/p with SEN, disabilities and social and communication difficulties. Ages 11+	Approximately 26
Mencap Monday Night Club, St Marys Church, West Croydon	Monday	7pm-9pm	Mencap	Mencap	An evening social club for people with additional needs aged 18+	Approximately 120 members
Mencap Youth Club -Parchmore Centre, 55 Parchmore Road, Thornton Heath	Thursday	7pm-9.30pm	Mencap	Mencap and Council funded	An evening youth club for young people with disabilities aged 11-18	Approximately 25 members
Mencap Sports Club-South Croydon Baptist Church	2nd Saturday of the month	10am-12pm	Mencap	Mencap	A Saturday sports club for disabled people aged 18+	

Venue	Day	Time	Provider	Funding	Service	Attendance
Champions Youth Club- Timebridge Youth Centre, Fieldway	1st and 3rd Friday of the month	8pm-10pm	Voluntary Organisation	Unable to get hold of contact	Evening provision for y/p with learning difficulties and disabilities	10+
Croydon Crossroads Care Saturday Club- Longheath Community Centre, CR07DT	Saturday	10am-3pm	Croydon Crossroads Care	Children In Need	Saturday club for physically disabled children and y/p aged 8-18	10 members
Croydon Crossroads Care Saturday Social Club-Longheath Community Centre, CR07DT	Saturday	5.30pm- 9.30pm	Croydon Crossroads Care	Children in Need	Saturday social club for young people with autism, ADHD and other additional needs. aged 11-18 Approximately 10 members	

## Young People’s Disability Forum – Update – April 2012

### **Background**

We have established a new approach in partnership with the Voluntary Sector and the community to deliver ambitious outcomes for young people living in Croydon. It encourages more local responsibility and accountability and creates a supportive framework to enable that. It aims to reach more young people in a differentiated way appropriate to need, and to focus the decreasing resources available to the Local Authority, on the young people in Croydon who are in most need. One of the key groups that has been identified as a priority are young people with learning difficulties and/or disabilities. Through the Shaping Up Programme a new Youth Disability Team has been established, led by Lead Disability Officer, Paul Funnell. A key part of this new team’s work has been establishing a forum for young people with learning difficulties and/or disabilities.

### **Progress**

The Team invite young people from all the provision that they run (see below) and from partner agencies to participate in the LDD Youth Forum discussions.

Club	Day	Time	Activity	Attendance
Special Blend Youth Club- Sir Phillip Game Centre	Monday	6.45pm- 9pm	Evening provision of social and informal education for young people with disabilities and additional needs aged 18-25	Approximately 15 y/p
Fabulous Youth Club- Waddon Youth Centre(West Hub)	Tuesday	3pm-6pm	Twilight provision of social and informal education for young people with disabilities and additional needs. Ages 11-25	Approximately 40 y/p
All 4 One youth club- Waddon Youth Centre (West Hub)	Wednesday	3pm-6pm	Twilight provision of social and informal education for young people with disabilities and additional needs. Ages 11-25	Approximately 15 y/p
Boomerang Youth Club- Purley Youth Centre (South Hub)	Thursday	7pm- 9.30pm	Evening provision of social and informal education for young people with disabilities and additional needs. Ages 11-25	Approximately 18 y/p

The Team have worked with these clubs and partners to create the LDD Youth Forum. The LDD Forum has been created to meet the needs of the disabled young people that they work with and has been guided by the following principles –

- Young People's needs and aspirations are at the heart of the local offer
- Participation mechanisms should be adapted to accommodate LDD Young People rather than LDD Young People have to adapt to participation mechanisms
- Young People should be actively engaged in all elements of service delivery – planning, design and delivery
- Parents, carers and the community should be engaged in supporting their young people

A Virtual Youth Forum has been created where young people with LDD participate through activities that they are already involved in. The two key groups at which the meetings take place are –

- Special Blend
- Fabulous

The views, opinions and information that are gathered through the consultation processes are collated and used to inform work not only in the Integrated Youth Support Service, but the whole of CFL through the Children with Learning Difficulties and/or Disabilities of the Children and Families Partnership Board.

Key activities that have taken place –

- Youth Forum Meetings (take place every two months) plus additional meetings where there are decisions/activities to be consulted on
- Consultation on SEN Travel Policy Review
- Joint Meeting with the Youth Council – Staying Safe Focus including –
  - Staying Safe on the Streets
  - Stop & Search

### **Consultation**

The following topics have been explored by the Forum –

- What they don't like about Croydon?
- Improvements they would like to see
- Bullying
- Activities/Support
- Safety
- Travel
- What else they are involved in?

Appendix one contains the notes of the consultation that has taken place through the Forum.

### **Key themes**

There are several key themes that have emerged throughout the consultations that are to be addressed through the work of the Integrated Youth Support Service –

- **Youth Provision** - Feel that there is a lack of provision for young people with LDD – this was both in relation to specialist provision and the ability to access non-specialist provision
- **Being Safe & Bullying** – young people were concerned about being on the street in the borough. Many of them had experienced bullying which was mostly verbal, although examples of physical bullying were also discussed. The view that the police did not thing was expressed
- **Travel** – concerns around travel were raised both around safety and accessibility

### **Future Plans**

The key tasks for the Youth Disability Team –

- Continuing development of the Forum for LDD Young People to –
  - Increase the number of young people with LDD taking part
  - Provide challenge to the Children with Learning Difficulties and/or Difficulties Sub Group
- Work with advocacy groups to ensure engagement of young people with communication barriers

As part of this work the Disability Team have planned a residential (7<sup>th</sup> July 2012) at Fryland's Wood. The young people will take part in a range of challenging positive activities including –

- Climbing
- Orienteering
- Bushcraft / Survival Skills
- Cooking
- Charcoal Burn (supported by the Forest Project)

Consultation will take place throughout the weekend on both an informal and formal basis. Senior Officers from the Sub Group will be in attendance speak to young people and to hear their views. A clear report will then be taken to the Sub Group for it to respond to, and feedback on agreed actions to be provided to the young people.

## Consultation Feedback

### *What We Don't Like*

0100090000030202000002008a01000000008a01000026060f000a03574d464301000000000010053ac0000000001000000e802000000000  
00e8020000010000006c00000072010000000000009e01000071000000000000000000085200000c39000020454d4600000100e802000  
00e0000000200000000000000000000000000000a1120000a81a0000ca00000021010000000000000000000000000009014030068680400  
160000000c000000180000000a00000010000008efeffff0000000090000001000000441600007a0d0000250000000c0000000e000080120  
000000c000000010000005200000070010000010000009cfffff00000000000000000000000009001000000000007400012540069006d0065  
00730020004e0065007700200052006f006d0061006e000000000000000000000000000000000000000000000000000000000000000  
000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000  
000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000  
000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000  
000000ff01000000000000540069006d00650073002000000065007700200052006f006d0061006e00000017000000170000002e0000002e00  
00002e0000000000000090eff106eab4023090eff1064c6eaf30a8eff10664760008000000025000000c000000100000018000000c000000  
0000000254000000540000007201000000000009e0100007100000001000000c38a87408d85874000000005a000000010000004c0000000  
40000000000000000000000611300007a0d0000500000002000fb022d00000046000000280000001c00000047444943020000008dfeffffff  
ffd31400007b0d0000000000004600000014000000080000004744494303000000250000000c000000e0000800e00000014000000000000  
10000000140000000400000003010800050000000b020000000050000000c0248024803040000002e0118001c000000fb020300010000000  
000bc02000000000102022253797374656d000000000000000000000000000000000000000000000000000000000000000040000002d01000040000002  
0101001c000000fb02efff00000000000900100000000740001254696d6573204e657720526f6d616e00000000000000000000000000000  
000040000002d01010005000000902000000020d000000320a0f003f00010004003f00000087034802200f0700040000002d0100000300000





**Croydon Streets**

0100090000030202000002008a01000000008a01000026060f000a03574d464301000000000010053ac0000000001000000e8020000000000  
00e8020000010000006c00000072010000000000009e010000710000000000000000000000000085200000c39000020454d4600000100e802000  
00e000000020000000000000000000000000000000a1120000a81a0000ca000000210100000000000000000000000000009014030068680400  
160000000c000000180000000a000000100000008efeffff000000000900000010000000441600007a0d0000250000000c0000000e000080120  
000000c000000010000005200000070010000010000009cffffff0000000000000000000000000090010000000000007400012540069006d0065  
00730020004e0065007700200052006f006d0061006e000000000000000000000000000000000000000000000000000000000000000000000000  
0000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000  
0000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000  
0000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000  
000000ff0100000000000540069006d00650073002000000065007700200052006f006d0061006e00000017000000170000002e0000002e00  
00002e0000000000000090eff106eab4023090eff1064c6eaf30a8eff106647600080000000250000000c0000000100000018000000c000000  
0000000254000000540000007201000000000009e0100007100000001000000c38a87408d858740000000005a000000010000004c0000000  
40000000000000000000000611300007a0d0000500000002000fb022d00000046000000280000001c00000047444943020000008dfeffffffff  
ffd31400007b0d0000000000004600000014000000080000004744494303000000250000000c0000000e0000800e0000001400000000000000  
10000000140000000400000003010800050000000b0200000000050000000c0248024803040000002e0118001c000000fb020300010000000  
000bc02000000000102022253797374656d000000000000000000000000000000000000000000000000000000000000000000000000000000000000000  
0101001c000000fb02efff0000000000009001000000000740001254696d6573204e657720526f6d616e000000000000000000000000000000000000000000  
000040000002d010100050000000902000000020d000000320a0f003f00010004003f00000087034802200f0700040000002d0100000300000  
00000



**Bullying**

0100090000030202000002008a01000000008a01000026060f000a03574d464301000000000010053ac0000000001000000e802000000000  
00e8020000010000006c00000072010000000000009e010000710000000000000000000000085200000c39000020454d4600000100e802000  
00e00000002000000000000000000000000000000a1120000a81a0000ca000000210100000000000000000000000009014030068680400  
160000000c000000180000000a000000100000008efeffff000000000900000010000000441600007a0d0000250000000c0000000e000080120  
000000c000000010000005200000070010000010000009cffefff0000000000000000000000090010000000000007400012540069006d0065  
00730020004e0065007700200052006f006d0061006e000000000000000000000000000000000000000000000000000000000000000  
000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000  
000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000  
00000000000000000000000000000000000000000000000000000004716900100000000000000000000000877a002000000080080000000  
000000ff0100000000000540069006d00650073002000000065007700200052006f006d0061006e00000017000000170000002e0000002e00  
00002e0000000000000090eff106eab4023090eff1064c6eaf30a8eff10664760008000000025000000c0000000100000018000000c000000  
000000025400000540000007201000000000009e0100007100000001000000c38a87408d85874000000005a000000010000004c0000000  
4000000000000000000000611300007a0d0000500000002000fb022d00000046000000280000001c00000047444943020000008dfefeffffffff  
ffd31400007b0d00000000000460000001400000080000004744494303000000250000000c000000e0000800e00000014000000000000  
1000000014000000400000003010800050000000b0200000000050000000c0248024803040000002e0118001c000000fb020300010000000  
000bc02000000000102022253797374656d00000000000000000000000000000000000000000000000000000040000002d010000040000002  
0101001c000000fb02efff0000000000009001000000000740001254696d6573204e657720526f6d616e0000000000000000000000000000  
000040000002d010100050000000902000000020d000000320a0f003f00010004003f00000087034802200f0700040000002d0100000300000  
00000



## **Disability Youth Provision**

0100090000030202000002008a01000000008a01000026060f000a03574d464301000000000010053ac000000001000000e80200000000  
00e8020000010000006c0000007201000000000009e0100007100000000000000000000085200000c39000020454d4600000100e802000  
00e000000020000000000000000000000000000a1120000a81a0000ca000000210100000000000000000000000009014030068680400  
160000000c000000180000000a000000100000008efeffff000000000900000010000000441600007a0d0000250000000c0000000e000080120  
000000c000000010000005200000070010000010000009cffffff000000000000000000000000090010000000000007400012540069006d0065  
00730020004e0065007700200052006f006d0061006e0000000000000000000000000000000000000000000000000000000000000000000000  
00000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000  
000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000  
000000000000000000000000000000000000000000000471690010000000000000000000000877a0020000000800800000000  
000000ff01000000000000540069006d00650073002000000065007700200052006f006d0061006e00000017000000170000002e0000002e00  
00002e0000000000000090eff106eab4023090eff1064c6eaf30a8eff10664760008000000025000000c000000100000018000000c000000  
0000000254000000540000007201000000000009e0100007100000001000000c38a87408d85874000000005a00000010000004c0000000  
40000000000000000000000611300007a0d0000500000002000fb022d00000046000000280000001c00000047444943020000008dfefffffffff  
ffd31400007b0d0000000000004600000014000000080000004744494303000000250000000c0000000e0000800e000000140000000000000  
10000000140000000400000003010800050000000b020000000050000000c0248024803040000002e0118001c000000fb020300010000000  
000bc02000000000102022253797374656d0000000000000000000000000000000000000000000000000000040000002d0100000400000002  
0101001c000000fb02efff0000000000009001000000000740001254696d6573204e657720526f6d616e00000000000000000000000000000000  
000040000002d010100050000000902000000020d000000320a0f003f00010004003f00000087034802200f0700040000002d0100000300000  
00000



## ***Safety***

0100090000030202000002008a01000000008a01000026060f000a03574d464301000000000010053ac0000000001000000e802000000000  
00e8020000010000006c0000007201000000000009e010000710000000000000000000085200000c39000020454d4600000100e802000  
00e000000020000000000000000000000000000a1120000a81a0000ca00000021010000000000000000000000009014030068680400  
160000000c00000018000000a00000010000008efeffff00000000900000010000000441600007a0d0000250000000c0000000e000080120  
000000c000000010000005200000070010000010000009cfffff00000000000000000000000009001000000000000000007400012540069006d0065  
00730020004e0065007700200052006f006d0061006e00000000000000000000000000000000000000000000000000000000000000  
0000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000  
0000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000  
00000000000000000000000000000000000000000000000000000000000000000000471690010000000000000000000877a002000000080080000000  
000000ff0100000000000540069006d00650073002000000065007700200052006f006d0061006e00000017000000170000002e0000002e00  
00002e000000000000090eff106eab4023090eff1064c6eaf30a8eff106647600080000000250000000c0000000100000018000000c000000  
0000000254000000540000007201000000000009e0100007100000001000000c38a87408d858740000000005a000000010000004c0000000  
400000000000000000000000611300007a0d0000500000002000fb022d00000046000000280000001c00000047444943020000008dfefefffffff  
ffd31400007b0d000000000000460000001400000080000004744494303000000250000000c0000000e0000800e000000140000000000000  
10000000140000000400000003010800050000000b0200000000050000000c0248024803040000002e0118001c000000fb020300010000000  
000bc02000000000102022253797374656d000000000000000000000000000000000000000000000000000040000002d0100000400000002  
0101001c000000fb02efff0000000000009001000000000740001254696d6573204e657720526f6d616e0000000000000000000000000000  
000040000002d010100050000000902000000020d000000320a0f003f00010004003f00000087034802200f0700040000002d0100000300000  
00000





**Travel**

0100090000030202000002008a01000000008a01000026060f000a03574d464301000000000010053ac0000000001000000e8020000000000  
00e8020000010000006c00000072010000000000009e0100007100000000000000000000000085200000c39000020454d4600000100e802000  
00e000000020000000000000000000000000000a1120000a81a0000ca0000002101000000000000000000000000009014030068680400  
160000000c000000180000000a000000100000008efeffff000000000900000010000000441600007a0d0000250000000c0000000e000080120  
000000c000000010000005200000070010000010000009cffffff000000000000000000000000009001000000000007400012540069006d0065  
00730020004e0065007700200052006f006d0061006e00000000000000000000000000000000000000000000000000000000000000000000  
00000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000  
00000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000  
000000000000000000000000000000000000000000000000000000004716900100000000000000000000000877a0020000000800800000000  
000000ff01000000000000540069006d00650073002000000065007700200052006f006d0061006e00000017000000170000002e0000002e00  
00002e00000000000000090eff106eab4023090eff1064c6eaf30a8eff1066476000800000000250000000c00000001000000180000000c000000  
00000002540000005400000072010000000000009e0100007100000001000000c38a87408d858740000000005a000000010000004c0000000  
40000000000000000000000611300007a0d0000500000002000fb022d00000046000000280000001c00000047444943020000008dfeffffffff  
ffd31400007b0d0000000000004600000014000000080000004744494303000000250000000c0000000e0000800e0000001400000000000000  
10000000140000000400000003010800050000000b020000000050000000c0248024803040000002e0118001c000000fb020300010000000  
000bc02000000000102022253797374656d0000000000000000000000000000000000000000000000000000000004000002d010000040000002  
0101001c000000fb02efff0000000000009001000000000740001254696d6573204e657720526f6d616e00000000000000000000000000000000000000  
000040000002d010100050000000902000000020d000000320a0f003f00010004003f00000087034802200f0700040000002d01000003000000  
00000



***Improvements We Would Like To See***

0100090000030202000002008a01000000008a01000026060f000a03574d464301000000000010053ac0000000001000000e802000000000000e80200  
00010000006c0000007201000000000009e0100007100000000000000000000000000000085200000c39000020454d4600000100e80200000e0000000200000  
0000000000000000000000000000a1120000a81a0000ca0000002101000000000000000000000000000000901403006868040016000000c000000180000000  
a000000100000008efeffff000000000900000010000000441600007a0d0000250000000c0000000e000080120000000c00000001000000520000007001  
0000010000009cfffff000000000000000000000000090010000000000007400012540069006d006500730020004e0065007700200052006f006d00610  
06e0000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000  
0000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000  
000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000004716900100  
0000000000000000000000000877a00200000008008000000000000ff0100000000000540069006d0065007300200000065007700200052006f006d00  
61006e00000017000000170000002e0000002e0000002e000000000000090eff106eab4023090eff1064c6eaf30a8eff106647600080000000025000000  
c00000001000000180000000c0000000000000254000000540000007201000000000009e0100007100000001000000c38a87408d858740000000005a0  
00000010000004c000000040000000000000000000000611300007a0d0000500000002000fb022d00000046000000280000001c0000004744494302000  
0008dfefffffffffffd31400007b0d000000000000460000001400000008000000474449430300000025000000c0000000e0000800e00000014000000000  
0000010000000140000000400000003010800050000000b020000000050000000c0248024803040000002e0118001c000000fb020300010000000000b  
c02000000000102022253797374656d00000000000000000000000000000000000000000000000000000000000000000000040000002d01000004000000020101001c0000  
00fb02efff0000000000009001000000000740001254696d6573204e657720526f6d616e0000000000000000000000000000000000000000000040000002d0101000  
50000000902000000020d0000000320a0f003f00010004003f00000087034802200f0700040000002d010000030000000000

### ***What Else Do You Do?***

0100090000030202000002008a01000000008a01000026060f000a03574d4643010000000000010053ac0000000001000000e802000000000000e80200  
00010000006c0000007201000000000009e01000071000000000000000000000085200000c39000020454d4600000100e80200000e0000000200000  
000000000000000000000000a112000a81a0000ca00000021010000000000000000000000000000901403006868040016000000c000000180000000  
a000000100000008efeffff00000000900000010000000441600007a0d000025000000c000000e000080120000000c0000001000000520000007001  
0000010000009cffffff0000000000000000000000090010000000000007400012540069006d006500730020004e0065007700200052006f006d00610  
06e00000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000  
000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000  
0000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000  
00000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000  
0000000000000000000000877a0020000000800800000000000ff0100000000000540069006d0065007300200000065007700200052006f006d00  
61006e0000001700000017000002e000002e000002e00000000000090eff106eab4023090eff1064c6eaf30a8eff10664760008000000025000000  
c00000001000000180000000c000000000000025400000540000007201000000000009e0100007100000001000000c38a87408d85874000000005a0  
00000010000004c000000040000000000000000000611300007a0d0000500000002000fb022d00000046000000280000001c0000004744494302000  
0008dfefffffffffffd31400007b0d0000000000046000000140000008000000474449430300000025000000c000000e0000800e0000001400000000  
00000100000001400000040000000301080005000000b02000000005000000c0248024803040000002e0118001c000000fb020300010000000000b  
c02000000000102022253797374656d00000000000000000000000000000000000000000000000040000002d01000004000000020101001c0000  
00fb02efff0000000000009001000000000740001254696d6573204e657720526f6d616e00000000000000000000000000000040000002d0101000  
50000000902000000020d000000320a0f003f00010004003f00000087034802200f0700040000002d010000030000000000

**What Would I Change If I Was In Charge?**

0100090000030202000002008a01000000008a01000026060f000a03574d464301000000000010053ac0000000001000000e802000000000000e80200  
00010000006c00000072010000000000009e0100007100000000000000000000000085200000c39000020454d4600000100e80200000e0000000200000  
000000000000000000000000a112000a81a0000ca00000021010000000000000000000000000000901403006868040016000000c000000180000000  
a000000100000008efeffff000000000900000010000000441600007a0d0000250000000c0000000e000080120000000c00000001000000520000007001  
0000010000009cfffff000000000000000000000000090010000000000007400012540069006d006500730020004e0065007700200052006f006d00610  
06e000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000  
0000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000  
000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000004716900100  
00000000000000000000000000877a00200000008008000000000000ff01000000000000540069006d00650073002000000065007700200052006f006d00  
61006e0000001700000017000002e0000002e0000002e000000000000090eff106eab4023090eff1064c6eaf30a8eff106647600080000000025000000  
c00000001000000180000000c00000000000002540000005400000072010000000000009e0100007100000001000000c38a87408d858740000000005a0  
00000010000004c000000040000000000000000000000611300007a0d0000500000002000fb022d00000046000000280000001c0000004744494302000  
0008dfeffffffffffd31400007b0d0000000000004600000014000000080000004744494303000000250000000c0000000e0000800e00000014000000000  
0000010000000140000000400000003010800050000000b020000000050000000c0248024803040000002e0118001c000000fb020300010000000000b  
c02000000000102022253797374656d000000000000000000000000000000000000000000000000000000000000000040000002d01000004000000020101001c0000  
00fb02efff00000000000009001000000000740001254696d6573204e657720526f6d616e00000000000000000000000000000000040000002d0101000  
50000000902000000020d0000000320a0f003f00010004003f00000087034802200f0700040000002d010000030000000000

## **Appendix Ten - Youth Localities Commissioning Fund Specifications**

### **NORTH LOCALITY COMMISSIONING SPECIFICATION**

#### ***Intro - Shaping Up***

We have established a new approach in partnership with the Voluntary Sector and the community to deliver ambitious outcomes for young people living in Croydon. It encourages more local responsibility and accountability and creates a supportive framework to enable that. It aims to reach more young people in a differentiated way appropriate to need, and to focus the decreasing resources available to the Local Authority, on the young people in Croydon who are in most need.

It is guided by the following principles –

- Young people and their needs are at the heart of the local youth offer
- Young people should be engaged in all elements of service delivery – planning, design, and delivery
- Parents, carers, and the community should be engaged in supporting their young people
- Young people should be fully aware of the opportunities and support services available to them
- The Youth Offer should be flexible and adaptable to meet the changing needs of young people
- The Youth Offer is not a monopoly of the Local Authority and should be considered a partnership between, public, private, voluntary and community sectors
- The Youth Offer recognises transition points in young peoples' lives and develops services to support young people to make these transitions successfully
- All engagement with young people should have clear long term sustainable positive outcomes

#### ***Locality Youth Offer***

The Locality Youth Offer articulates this new relationship between young people, the community, the voluntary sector and the local authority. This framework is used to consider how the different localities are currently performing, identifying the strengths and their weaknesses, and the priorities for action. The Shaping Up outcomes for young people in each locality are –

- Young people living in supportive family environment and community
- Young people have a healthy active lifestyle
- Young people are happy and emotionally resilient
- Young people are strongly engaged in education and achieving
- Young people experience a 'good adolescence'
- Young people are connected to their local community
- Young people are making a positive contribution to their community
- Young people are economically active
- Young people are safe from harm

#### ***North Locality***

The North Locality area covers Norbury, Thornton Heath, Bensham Manor, Upper Norwood and part of South Norwood. Research conducted locally for this area show the North area as having a high level of deprivation.

#### **Locality Commissioning Specification**

The North Locality has decided to commission for different areas of provision. These are –

- Sexual Health
- NEET
- Positive Activities & Volunteering
- Mental Health & Well Being

Each is outlined in more detail below.

#### **Sexual Health**

To provide young people living in the North Locality (aged 11-19 and up to 25 with LDD) a range of innovative and relevant sexual health projects and services. The project and services will be designed with the intention of meeting the various needs of the young people in community, for example they will be culturally sensitive. The young people will also receive confidential advice and support, whilst being signposted to other agencies and services.

These programmes will promote the following outcomes

- Young people have healthy active life styles.
- Young people to become resilient to peer pressure around sexual health and relationships.
- Reduce the % of young people involved in sexually harmful behaviour.
- Young people to be equipped to make informed choices regarding sexual relationships and activities.
- Young people are aware off the consequences of risky sexual behaviour.
- Young people to understand the realities of being a young parent.

## NEET

To develop and provide a range of pioneering programmes that will proactively support young people, (aged 11-19 and up to 25 with LDD), who are at risk of becoming NEET or who are already NEET. Young people in the North Locality will receive support via consultation, mentoring and challenging exercises. Specifically the offer will deliver new and exciting skills based programs, which will enable young people to identify and remove specific barriers which are preventing them from finding suitable employment and or achieving academic success.

These programmes will promote the following outcomes:-

- Equip young LDD people who are NEET or at risk of becoming NEET to develop skills that will enable them to take active steps in becoming economical active.
- To encourage young people to engage in education, employment and training.
- Young people are economically active
- Young people are connected to their local community and become more emotionally resilient.
- Young people to experience a good adolescence.

## Positive Activities

To provide a range of stimulating and positive activities as well as a host of volunteering opportunities for young people (aged 11-19 and up to 25 with LDD) living in = **council housing** in the North Locality. These exciting and original programmes will encourage full and active participation in a variety of healthy living, arts, sports and community based initiatives.

These programmes will promote the following outcomes.

- Young people making a positive contribution to their local community and who feel connected their neighbourhood.
- Young people have good adolescence.
- Young people have a healthy active lifestyle.
- Young people to develop social skills becoming more emotionally resilient.

## Mental Health & Well Being

To create and deliver a pioneering mental health and well being project in the North Locality that will provide support and enable young people, (aged 11-19 and up to 25 with LDD), to recognize and confidently address issues around the recovery from mental health and other related issues. Young people will be able to engage a variety of individual and group programmes and activities. The young people will also be signposted to other agencies and services

These programmes will promote – outcomes

- Young people becoming aware of the issues surrounding mental health.
- Young people to have access to services that support mental health and well being.
- Young people to overcome barriers preventing them from engaging in education and becoming economically active.
- Young people making a positive contribution to their local community.
- Young people are happy and emotionally resilient.

## Budget

The IYSS **North** locality will have a total budget of £40,000 per year to commission projects to develop and provide a range of pioneering programmes that will proactively support young people. The locality will commission four different providers, each delivering a separate project to the maximum value of £10,000 per annum. The proposal is that projects are commissioned for a maximum 41 month period, with clear points of review and break clauses throughout the life of the contract. This will mean a contract with a maximum possible value of £39,200 over its lifetime, per provider and per locality.

Additional resource offered at the start of the project – maximum of £5,000 per project – to cover start-up costs.

The budget is allocated as follows –

	Start-Up Costs	2012/13 (Nov-Mar)	2013/14	2014/15	2015/16	Total
Sexual health	£5,000	£4,200	£10,000	£10,000	£10,000	£39,200
NEET	£5,000	£4,200	£10,000	£10,000	£10,000	£39,200
Positive Activities	£5,000	£4,200	£10,000	£10,000	£10,000	£39,200
Mental Health	£5,000	£4,200	£10,000	£10,000	£10,000	£39,200

A grant funding agreement will be used with each project that will be reviewed on a yearly basis to determine continuation of funding. Projects will be continued to be funded if they can demonstrate to the commissioner

that –

- a. The project meets the needs of the young people most in need in the locality.
- b. The project is delivering long term sustainable outcomes for the young people it is working with.
- c. Unless otherwise specified it is expected that the programme will work with other projects/organisations in the North area to ensure a comprehensive youth offer across the area is provided.

If the provider is unable to demonstrate this then the project will be decommissioned, and the work will be re-commissioned

The age group which the services will be provided to e.g. young people aged 11-19 and up to 25 with disabilities.

All commissioned programmes will be expected to work in cooperation to form part of the locality youth offer. These partners together will support young people to develop and progress, fulfilling their potential and making a positive contribution to their communities.

Bidders should incorporate the use of facilities within the locality, including parks and open spaces. There should also be evidence of a partnership approach to the development and delivery of the projects.

Groups can bid against as many specifications as they wish but they will only be funded once per locality.

We will accept bids from individual groups, partnerships or consortiums.

Groups must be willing to use the **Common Assessment Framework** for assessments and referrals, where appropriate.

### **Support**

Please contact Ian George you have any queries about this fund. His contact details can be found below.

### **Contact Details**

#### **Ian George**

Job title Journeys Manager  
Department Children, Families and Learners  
Telephone 0208 726 6370  
Email [ian.george@croydon.gov.uk](mailto:ian.george@croydon.gov.uk)

## **East LOCALITY COMMISSIONING SPECIFICATION**

### **Intro - Shaping Up**

We have established a new approach in partnership with the Voluntary Sector and the community to deliver ambitious outcomes for young people living in Croydon. It encourages more local responsibility and accountability and creates a supportive framework to enable that. It aims to reach more young people in a differentiated way appropriate to need, and to focus the decreasing resources available to the Local Authority, on the young people in Croydon who are in most need.

It is guided by the following principles –

- o Young people and their needs are at the heart of the local youth offer
- o Young people should be engaged in all elements of service delivery – planning, design, and delivery
- o Parents, carers, and the community should be engaged in supporting their young people
- o Young people should be fully aware of the opportunities and support services available to them
- o The Youth Offer should be flexible and adaptable to meet the changing needs of young people
- o The Youth Offer is not a monopoly of the Local Authority and should be considered a partnership between, public, private, voluntary and community sectors
- o The Youth Offer recognises transition points in young peoples' lives and develops services to support young people to make these transitions successfully
- o All engagement with young people should have clear long term sustainable positive outcomes

### **Locality Youth Offer**

The Locality Youth Offer articulates this new relationship between young people, the community, the voluntary sector and the local authority. This framework is used to consider how the different localities are currently performing, identifying the strengths and their weaknesses, and the priorities for action. The Shaping Up outcomes for young people in each locality are –

- o Young people living in supportive family environment and community
- o Young people have a healthy active lifestyle
- o Young people are happy and emotionally resilient
- o Young people are strongly engaged in education and achieving
- o Young people experience a 'good adolescence'
- o Young people are connected to their local community
- o Young people are making a positive contribution to their community



- Young people are economically active
- Young people are safe from harm

### **East Locality**

The East Locality area covers Fieldway, New Addington and part of Heathfield,. Research conducted locally for these areas show the area as having a high level of deprivation.

### **Locality Commissioning Specification**

The East Locality has decided to commission for different areas of provision. These are –

- Positive Activities
- Improve young people's self care and emotional resilience
- Promote community cohesion
- Peer mentoring

Each is outlined in more detail below.

#### **Positive Activities**

To provide a range of stimulating outreach positive activities for young people (aged 11-19 and up to 25 with LDD) living in council housing in the East Locality. Aimed at young people who do not usually access local youth provisions, it will use tested and innovative methods to develop a mobile program that attracts and engages the target group with recognised quality activities. This will rely on the partnership skills to support and signpost to relevant or additional services.

These exciting and original programmes will encourage full and active participation in a variety of healthy living, arts, sports and community based initiatives.

These programmes will promote the following outcomes.

- Young people making a positive contribution to their community
- Young people feel connected with their community
- Young people have good adolescence.
  - Young people have a healthy active lifestyle.
  - Young people are happy and emotionally resilient

#### **Young people's self care and emotional resilience**

To provide young people living in the East Locality (aged 11-19 and up to 25 with LDD) a range of innovative and relevant projects and services to promote young peoples self care and emotional resilience. The project will be designed with the intention of providing Locality wide early stage information, advice and guidance for alcohol and substance misuse for young people. This will involve raising awareness, gathering intelligence and signposting for treatment and or additional support where other issues are identified. The young people will also receive confidential advice and support, whilst being signposted to other agencies and services.

These programmes will promote the following outcomes -

- Young people have a healthy active lifestyle
- Young people are happy and emotionally resilient
- Young people experience a 'good adolescence'

#### **Promote community cohesion**

To develop and provide a range of pioneering structured activities that will proactively support young people, (aged 11-19 and up to 25 with LDD), on Friday and Saturdays in Addington Parade and Monks Hill hot spots. The intention is to create a drop in youth club setting on evenings when most clubs are not open. It will offer young people a safe and structured meeting point while providing universal information, advice and guidance. as well as signposting for relevant interventions through the use of the common assessment framework for instance..

These programmes will promote the following outcomes:-

- Young people are living in a supportive family environment and community
- Young people are connected to their local community and become more emotionally resilient.
- Young people to experience a good adolescence.

Peer Mentoring To develop and provide a range of pioneering mentoring programs that are carefully designed to provide positive influences for younger people with additional needs. The programme will enable peer mentors to gain nationally recognised awards or qualifications. The initiative will increase young people's experience in mentoring, intergenerational and community work through planning and delivery of events and activities. The mentors will support younger people around issues such as schoolwork, drugs and alcohol, family, and other issues that may be experienced during adolescence. These programmes will promote the following outcomes: -

- Young people are strongly engaged in education
- Young people are economically active
- Young people are happy and emotionally resilient.
- Young people have good adolescence.

Young people have a healthy active lifestyle

### **Budget**

The IYSS **East** locality will have a total budget of £40,000 per year to commission projects to develop and provide a range of pioneering programmes that will proactively support young people. The locality will commission four different providers, each delivering a separate project to the maximum value of £10,000 per annum. The proposal is that projects are commissioned for a maximum 41 month period, with clear points of review and break clauses throughout the life of the contract. This will mean a contract with a maximum possible value of £39,200 over its lifetime, per provider and per locality.

Additional resource offered at the start of the project – maximum of £5,000 per project – to cover start-up costs.

The budget is allocated as follows -

	Start Up Costs	2012/13 (Nov – Mar)	2013/14	2014/15	2015/16	Total
<b>Positive Activities</b>	5,000	4,200	10,000	10,000	10,000	39,200
<b>Young people's self care and emotional resilience</b>	5,000	4,200	10,000	10,000	10,000	39,200
<b>Promote community cohesion</b>	5,000	4,200	10,000	10,000	10,000	39,200
<b>Peer Mentoring</b>	5,000	4,200	10,000	10,000	10,000	39,200

A grant funding agreement will be used with each project that will be reviewed on a yearly basis to determine continuation of funding. Projects will be continued to be funded if they can demonstrate to the commissioner that –

- d. The project meets the needs of the young people most in need in the locality.
- e. The project is delivering long term sustainable outcomes for the young people it is working with.
- f. Unless otherwise specified it is expected that the programme will work with other projects/organisations in the East area to ensure a comprehensive youth offer across the area is provided.

If the provider is unable to demonstrate this then the project will be decommissioned, and the work will be re-commissioned

The age group which the services will be provided to e.g. young people aged 11-19 and up to 25 with disabilities.

All commissioned programmes will be expected to work in cooperation to form part the locality youth offer. These partners together will support young people to develop and progress, fulfilling their potential and making a positive contribution to their communities.

Bidders should incorporate the use of facilities within the locality, including parks and open spaces. There should also be evidence of a partnership approach to the development and delivery of the projects.

Groups can bid against as many specification as they wish but they will only be funded once per locality. We will accept bids from individual groups, partnerships or consortiums.

Groups must be willing to use the **Common Assessment Framework** for assessments and referrals, where appropriate.

### **Support**

Please contact Bassey Utit you have any queries about this fund. His contact details can be found below.

#### **Contact Details**

##### **Bassey Utit**

Job title YES Manager  
Department Children, Families and Learners  
Telephone 0208 726 5452  
Email [bassey.utit@croydon.gov.uk](mailto:bassey.utit@croydon.gov.uk)

## **CENTRAL LOCALITY COMMISSIONING SPECIFICATION**

### ***Intro - Shaping Up***

We have established a new approach in partnership with the Voluntary Sector and the community to deliver ambitious outcomes for young people living in Croydon. It encourages more local responsibility and accountability and creates a supportive framework to enable that. It aims to reach more young people in a differentiated way appropriate to need, and to focus the decreasing resources available to the Local Authority, on the young people in Croydon who are in most need.

It is guided by the following principles –

- Young people and their needs are at the heart of the local youth offer
- Young people should be engaged in all elements of service delivery – planning, design, and delivery
- Parents, carers, and the community should be engaged in supporting their young people
- Young people should be fully aware of the opportunities and support services available to them
- The Youth Offer should be flexible and adaptable to meet the changing needs of young people
- The Youth Offer is not a monopoly of the Local Authority and should be considered a partnership between, public, private, voluntary and community sectors
- The Youth Offer recognises transition points in young peoples' lives and develops services to support young people to make these transitions successfully
- All engagement with young people should have clear long term sustainable positive outcomes

### ***Locality Youth Offer***

The Locality Youth Offer articulates this new relationship between young people, the community, the voluntary sector and the local authority. This framework is used to consider how the different localities are currently performing, identifying the strengths and their weaknesses, and the priorities for action. The Shaping Up outcomes for young people in each locality are –

- Young people living in supportive family environment and community
- Young people have a healthy active lifestyle
- Young people are happy and emotionally resilient
- Young people are strongly engaged in education and achieving
- Young people experience a 'good adolescence'
- Young people are connected to their local community
- Young people are making a positive contribution to their community
- Young people are economically active
- Young people are safe from harm

### ***Central Locality***

The Central Locality area covers Woodside, Ashburton, Addiscombe, Shirley and parts of Fairfield South Norwood and Heathfield.

### ***Locality Commissioning Specification***

The Central Locality has decided to commission four different areas of provision. These are –

- Promote community cohesion
- Anti-bullying and personal safety
- Family support and positive activities
- NEET

Each is outlined in more detail below.

#### **Promote community cohesion**

To provide vulnerable and socially excluded young people with a range of exciting and inspiring activities using creative arts, sport and other media. Activities will:

- Promote community cohesion, with an emphasis on fostering positive relationships within local housing estates
- Support young people to become active members of their community and provide opportunities for volunteering
- Provide opportunities for young people to showcase their work to the local community

These programmes will promote the following outcomes:-

- Young people feel connected to their community
- Young people making a positive contribution to their local community
- Young people have a healthy active lifestyle

#### **Anti-bullying and personal safety**

To develop and provide a range of innovative activities to address issues of bullying and personal safety, within youth settings such as youth hubs, centres, clubs, groups and voluntary and community provision.

Projects will:

- Challenge verbal bullying and personal safety in local community settings and in the journeys to and from school
- Promote peer support
- Address diversity issues in relation to bullying and personal safety

These programmes will promote the following outcomes:-

- Young people are living in a supportive family environment and community
- Young people experience less bullying
- Young people are more emotionally resilient

### **NEET**

To develop and provide a range of pioneering programmes that will proactively support young people, (aged 15-19 and up to 25 with LDD), who are at risk of becoming NEET or who are already NEET. Projects will provide informal education opportunities that will:

- Offer information, advice and guidance on topics such as financial management, dealing with debt, benefits, legal rights and advice and career options
- Provide support with basic literacy and numeracy with pathways to recognised qualifications
- Offer vocational taster opportunities in line with the Journeys programme

These programmes will promote the following outcomes:-

- Young people are strongly engaged in education and achieving
- Young people are economically active
- Young people are connected to their local community
- Young people are happy and emotionally resilient
- Young people experience a 'good adolescence'

### **Family support and positive activities**

To provide a range of programmes of exciting activities for vulnerable young people and their families within the locality, that will:

- Create opportunities for young people and their parents to work together in a constructive and positive way
  - Promote young people's emotional resilience, self esteem and self care
  - Promote parents self esteem and model behaviours

These programmes will promote the following outcomes.

- Young people have a healthy active lifestyle
- Young people are living in a supportive family environment and community
- Young people are happy and emotionally resilient
- Young people experience a 'good adolescence'

### **Budget**

The IYSS **Central** locality will have a total budget of £40,000 per year to commission projects to develop and provide a range of pioneering programmes that will proactively support young people. The locality will commission four different providers, each delivering a separate project to the maximum value of £10,000 per annum. The proposal is that projects are commissioned for a maximum 41 month period, with clear points of review and break clauses throughout the life of the contract. This will mean a contract with a maximum possible value of £39,200 over its lifetime, per provider and per locality.

Additional resource offered at the start of the project – maximum of £5,000 per project – to cover start-up costs.

The budget is allocated as follows -

	Start Up Costs	2012/13 (Nov – Mar)	2013/14	2014/15	2015/16	Total
Promote community cohesion	5,000	4,200	10,000	10,000	10,000	39,200
Anti-bullying and personal safety	5,000	4,200	10,000	10,000	10,000	39,200
Family support and positive activities	5,000	4,200	10,000	10,000	10,000	39,200

NEET	5,000	4,200	10,000	10,000	10,000	39,200
------	-------	-------	--------	--------	--------	--------

A grant funding agreement will be used with each project that will be reviewed on a yearly basis to determine continuation of funding. Projects will be continued to be funded if they can demonstrate to the commissioner that –

- g. The project meets the needs of the young people most in need in the locality.
- h. The project is delivering long term sustainable outcomes for the young people it is working with.
- i. Unless otherwise specified it is expected that the programme will work with other projects/organisations in the Central area to ensure a comprehensive youth offer across the area is provided.

If the provider is unable to demonstrate this then the project will be decommissioned, and the work will be re-commissioned.

The age group which the services will be provided to e.g. young people aged 11-19 and up to 25 with disabilities.

All commissioned programmes will be expected to work in cooperation to form part of the locality youth offer. These partners together will support young people to develop and progress, fulfilling their potential and making a positive contribution to their communities.

Bidders should incorporate the use of facilities within the locality, including parks and open spaces. There should also be evidence of a partnership approach to the development and delivery of the projects.

Groups can bid against as many specifications as they wish but they will only be funded once per locality.

We will accept bids from individual groups, partnerships or consortiums.

Groups must be willing to use the **Common Assessment Framework** for assessments and referrals, where appropriate.

#### **Support**

***Please contact Chloe Mines if you have any queries about this fund. Her contact details can be found below.***

#### **Contact Details**

##### **Chloe Mines**

Job title Turnaround Project Manager

Department Children, Families and Learners

Telephone 0208 726 7278

Email chloe.mines@croydon.gov.uk

### **West LOCALITY COMMISSIONING SPECIFICATION**

#### ***Intro - Shaping Up***

We have established a new approach in partnership with the Voluntary Sector and the community to deliver ambitious outcomes for young people living in Croydon. It encourages more local responsibility and accountability and creates a supportive framework to enable that. It aims to reach more young people in a differentiated way appropriate to need, and to focus the decreasing resources available to the Local Authority, on the young people in Croydon who are in most need.

It is guided by the following principles –

- o Young peoples and their needs are at the heart of the local youth offer
- o Young people should be engaged in all elements of service delivery – planning, design, and delivery
- o Parents, carers, and the community should be engaged in supporting their young people
- o Young people should be fully aware of the opportunities and support services available to them
- o The Youth Offer should be flexible and adaptable to meet the changing needs of young people
- o The Youth Offer is not a monopoly of the Local Authority and should be considered a partnership between, public, private, voluntary and community sectors
- o The Youth Offer recognises transition points in young peoples' lives and develops services to support young people to make these transitions successfully
- o All engagement with young people should have clear long term sustainable positive outcomes

#### ***Locality Youth Offer***

The Locality Youth Offer articulates this new relationship between young people, the community, the voluntary sector and the local authority. This framework is used to consider how the different localities are doing, identifying the strengths and their weaknesses, and the priorities for action. The Shaping Up outcomes for young people in each locality are –

- o Young people person living in supportive family environment and community
- o Young people have a healthy active lifestyle

- Young people are happy and emotionally resilient
- Young people are strongly engaged in education and achieving
- Young people experience a 'good adolescence'
- Young people are connected to their local community
- Young people are making a positive contribution to their community
- Young people are economically active
- Young people are safe from harm

### **West Locality**

The West Locality area covers part of West Thornton, part of Selhurst, Broadgreen, Waddon and part of Fairfield. Research conducted locally for these areas show the Waddon area as having a high level of deprivation.

### **Locality Commissioning Specification**

The West Locality has decided to commission four different areas of provision. These are –

- NEET
- Prevention of Gangs, Guns and Knife crime
- Positive Activities
- Peer mentoring

Each is outlined in more detail below.

#### **NEET**

To develop and provide a range of pioneering programmes that will proactively support young people, (aged 15-19 and up to 25 with LDD), who are at risk of becoming NEET or who are already NEET. Young people in the West Locality will receive support via consultation, mentoring and challenging exercises. Specifically the offer will deliver new and exciting skills based programmes, which will enable young people to identify and remove specific barriers which are preventing them from finding suitable employment and or achieving academic success.

These programmes will promote the following outcomes:-

- Equip young LDD people who are NEET or at risk of becoming NEET to develop skills that will enable them to take active steps in becoming economically active
- To encourage young people to engage in education, employment and training.
- Young people are economically active
- Young people are connected to their local community and become more emotionally resilient.
- Young people to experience a good adolescence.

#### **Prevention of Gangs**

To develop and provide a range of pioneering programmes that will work in areas of the locality most affected by gangs to reduce the number of young people involved in gangs and the number of young people affected by gangs. The project will be required to have a clear understanding of risks and issues that young people face in relation to gangs and demonstrate the ability to manage risk in relation to this area of work.

The project will be expected to work with the existing projects (Turnaround Project, Youth Offending Service) and mechanisms (Youth Early Support, CRISS) to provide the best interventions for the young person. .

These programmes will promote the following outcomes:-

- Young people are happy and emotionally resilient
- Young people are connected to their local community
- Young people are making a positive contribution to their community.
- Young people to experience a good adolescence.

#### **Positive Activities**

To provide a range of stimulating and positive activities as well as a host of volunteering opportunities for young people (aged 11-19 and up to 25 with LDD) in the council housing in the West Locality. These exciting and original programmes will encourage full and active participation in a variety of healthy living, arts, sports and community based initiatives.

These programmes will promote the following outcomes.

- Young people are making a positive contribution to their local community
- Young people are connected to their local community
- Young people have good adolescence.
- Young people have a healthy active lifestyle.
- Young people to develop social skills becoming more emotionally resilient.

## Peer Mentoring

To develop and provide a range of pioneering Mentoring programs that are carefully designed to provide positive influences for younger people with additional needs who would benefit from additional support. who may need a little extra attention or who don't have a good support system available to them. The programme will provide advice and support for younger people around issues such as schoolwork, drugs and alcohol, family, and other issues that may be experienced during adolescence. .

These programmes will promote the following outcomes

- **Young people are strongly engaged in education**
- **Young people are economically active**
- Young people are happy and emotionally resilient.
- Young people have good adolescence.
- Young people have a healthy active lifestyle.

## Budget

The IYSS **West** locality will have a total budget of £40,000 per year to commission projects to develop and provide a range of pioneering programmes that will proactively support young people. The locality will commission four different providers, each delivering a separate project to the maximum value of £10,000 per annum. The proposal is that projects are commissioned for a maximum 41 month period, with clear points of review and break clauses throughout the life of the contract. This will mean a contract with a maximum possible value of £39,200 over its lifetime, per provider and per locality.

Additional resource offered at the start of the project – maximum of £5,000 per project – to cover start-up costs.

The budget is allocated as follows -

	Start-Up Costs	2012/13 (Nov-Mar)	2013/14	2014/15	2015/16	Total
NEET	5,000	4,200	10,000	10,000	10,000	39,200
Prevention of Gangs, Guns and Knife crime	5,000	4,200	10,000	10,000	10,000	39,200
<b>Positive Activities</b>	5,000	4,200	10,000	10,000	10,000	39,200
<b>Peer Mentoring</b>	5,000	4,200	10,000	10,000	10,000	39,200

A grant funding agreement will be used with each project that will be reviewed on a yearly basis to determine continuation of funding. Projects will be continued to be funded if they can demonstrate to the commissioner that –

- j. The project meets the needs of the young people most in need in the locality.
- k. The project is delivering long term sustainable outcomes for the young people it is working with.
- l. Unless otherwise specified it is expected that the programme will work with other projects/ organisations in the West area to ensure a comprehensive youth offer across the area is provided.

If the provider is unable to demonstrate this then the project will be decommissioned, and the work will be re-commissioned

The age group which the services will be provided to e.g. young people aged 11-19 and up to 25 with disabilities.

All commissioned programmes will be expected to work in cooperation to form part of an area based the locality based youth offer. These partners together will support young people to develop and progress, fulfilling their potential and making a positive contribution to their communities.

Bidders should incorporate the use of facilities within the locality, including parks and open spaces. There should also be evidence of a partnership approach to the development and delivery of the projects.

Groups can bid against as many priorities specifications as they wish but they will only be funded once per locality. We will accept bids from individual groups, partnerships or consortiums.

Groups must be willing to use the **Common Assessment Framework** for assessments and referrals, where appropriate.

## Support

Please contact Imran Hussain if you have any queries about this fund. His contact details can be found

below.

### **Contact Details**

#### **Imran Hussain**

Job title Business Finance and Commissioning Manager

Department Children, Families and Learners

Telephone 0208 726 6372

Email Imran.hussain@croydon.gov.uk

### **SOUTH LOCALITY COMMISSIONING SPECIFICATION**

#### ***Intro - Shaping Up***

We have established a new approach in partnership with the Voluntary Sector and the community to deliver ambitious outcomes for young people living in Croydon. It encourages more local responsibility and accountability and creates a supportive framework to enable that. It aims to reach more young people in a differentiated way appropriate to need, and to focus the decreasing resources available to the Local Authority, on the young people in Croydon who are in most need.

It is guided by the following principles –

- Young peoples and their needs are at the heart of the local youth offer
- Young people should be engaged in all elements of service delivery – planning, design, and delivery
- Parents, carers, and the community should be engaged in supporting their young people
- Young people should be fully aware of the opportunities and support services available to them
- The Youth Offer should be flexible and adaptable to meet the changing needs of young people
- The Youth Offer is not a monopoly of the Local Authority and should be considered a partnership between, public, private, voluntary and community sectors
- The Youth Offer recognises transition points in young peoples' lives and develops services to support young people to make these transitions successfully
- All engagement with young people should have clear long term sustainable positive outcomes

#### ***Locality Youth Offer***

The Locality Youth Offer articulates this new relationship between young people, the community, the voluntary sector and the local authority. This framework is used to consider how the different localities are currently performing, identifying the strengths and their weaknesses, and the priorities for action. The Shaping Up outcomes for young people in each locality are –

- Young people living in supportive family environment and community
- Young people have a healthy active lifestyle
- Young people are happy and emotionally resilient
- Young people are strongly engaged in education and achieving
- Young people experience a 'good adolescence'
- Young people are connected to their local community
- Young people are making a positive contribution to their community
- Young people are economically active
- Young people are safe from harm

#### ***South Locality***

The South Locality area covers part of Heathfield, Selsdon and Ballards , Croham, Purley, Sanderstead, Kenley, Coulsdon West and Coulsdon East.

### **Locality Commissioning Specification**

The South Locality is a large geographical area that does not lend itself to a single solution in response to the needs of its vulnerable young people. Across the locality there are "pockets" of deprivation within areas of affluence.

The commissioner is seeking organisations that have the skills and knowledge to be able work with vulnerable young people and their communities to improve their outcomes in line with the Locality Youth Offer. This work will build on the historical work undertaken by various youth organisations, community groups and Council departments across the South Locality by introducing a new approach to improving the outcomes. The approach uses the Results Based Accountability model (RBA), and the Asset based approach pioneered by the Health Authority to engage both young people and the community in prioritising the outcomes, identifying community assets and subsequently seeking sustainable solutions.

The South Locality has been divided into Quadrants for this funding programme



- Quadrant 1 – Coulsdon West and Purley
- Quadrant 2 – Coulsdon East and Kenley
- Quadrant 3 -Croham and Sanderstead
- Quadrant 4 - Selsdon and Ballards and Heathfield (part of ward)

The commissioner is looking for 4 providers to use the RBA and Asset methodologies to improve the outcomes for vulnerable young people in each of the Quadrants.

For details of the RBA approach see: <http://www.raguide.org/>  
and for the Asset approach see: <http://www.idea.gov.uk/idk/aio/18410498>

The project criteria are::

- To use the Results Based Accountability and Asset Approach within the target communities to engage with young people, parents and other adults, identify conditions of well-being, and their desired outcomes for vulnerable young people.
- To record, report and evaluate the outcomes, performance indicators and approach as agreed with the commissioner.
- To develop programmes of activities in conjunction with other partners and the commissioner to address the identified outcomes for vulnerable young people in the target areas.
- To develop sustainable systems of consultation and engagement with young people across the locality.

#### **Quadrant 1 – Coulsdon West and Purley**

To provide an RBA and Asset Approach programme for the benefit of vulnerable young people (aged 11-19 and up to 25 with LDD) in Quadrant 1 of the South Locality

#### **Quadrant 2 – Coulsdon East and Kenley**

To provide an RBA and Asset Approach programme for the benefit of vulnerable young people (aged 11-19 and up to 25 with LDD) in Quadrant 2 of the South Locality

#### **Quadrant 3 – Croham and Sanderstead**

To provide an RBA and Asset Approach programme for the benefit of vulnerable young people (aged 11-19 and up to 25 with LDD) in Quadrant 3 of the South Locality

#### **Quadrant 4 – Selsdon and Ballards and Heathfield (part of ward)**

To provide an RBA and Asset Approach programme for the benefit of vulnerable young people (aged 11-19 and up to 25 with LDD) in Quadrant 4 of the South Locality

#### **Budget**

The IYSS **South** locality will have a total budget of £40,000 per year to commission projects to develop and provide a range of pioneering programmes that will proactively support young people. The locality will commission four different providers, each delivering a separate project to the maximum value of £10,000 per annum. The proposal is that projects are commissioned for a maximum 41 month period, with clear points of review and break clauses throughout the life of the contract. This will mean a contract with a maximum possible value of £39,200 over its lifetime, per provider and per locality.

Additional resource offered at the start of the project – maximum of £5,000 per project – to cover start-up costs.

The budget is allocated as follows –

	Start-Up Costs	2012/13 Nov - Mar	2013/14	2014/15	2015/16	Total
Quadrant 1 Coulsdon West and Purley	5,000	4,200	10,000	10,000	10,000	39,200
Quadrant 2 Coulsdon East and Kenley	5,000	4,200	10,000	10,000	10,000	39,200
Quadrant 3	5,000	4,200	10,000	10,000	10,000	39,200

Croham and Sanderstead						
Quadrant 4 Selsdon, Ballards and Heathfield (part)	5,000	4,200	10,000	10,000	10,000	39,200

A grant funding agreement will be used with each project that will be reviewed on a yearly basis to determine continuation of funding. Projects will be continued to be funded if they can demonstrate to the commissioner that –

- m. The project meets the needs of the young people most in need in the locality.
- n. The project is delivering long term sustainable outcomes for the young people it is working with.
- o. Unless otherwise specified it is expected that the programme will work with other projects/organisations in the South area to ensure a comprehensive youth offer across the area is provided.

If the provider is unable to demonstrate this then the project will be decommissioned, and the work will be re-commissioned

The age group which the services will be provided to e.g. young people aged 11-19 and up to 25 with disabilities.

All commissioned programmes will be expected to work in cooperation to form part of an areathe locality based youth offer. These partners together will support young people to develop and progress, fulfilling their potential and making a positive contribution to their communities.

Bidders should incorporate the use of facilities within the locality, including parks and open spaces. There should also be evidence of a partnership approach to the development and delivery of the projects.

Groups can bid against as many priorities specification as they wish but they will only be funded once per locality. We will accept bids from individual groups, partnerships or consortiums.

Groups must be willing to use the **Common Assessment Framework** for assessments and referrals, where appropriate.

### **Support**

Please contact Roger King you have any queries about this fund. His contact details can be found below.

### **Contact Details**

#### **Roger King**

Job title Specialist Manager  
 Department Children, Families and Learners  
 Telephone 0208 726 6373  
 Email Roger.king@croydon.gov.uk

•

## Appendix Eleven – Provision Update

### Borough Wide Data

Venue	Day	Time	Provider	What is being delivered?	How it is funded	When did it begin	How many young people attend? (Estimate)
Mainstream and specialist schools	Varied – average 2.5 days per week throughout academic year	Various	LDD Specialist Advisors	1:1 interviews and statutory reviews for statemented young people	IYSS	Ongoing	
Oasis SAS	Saturday – alternative Saturdays	10.00-14.00	Children with Disabilities Team	An Saturday Scheme for children with complex health needs, physical disabilities challenging behaviour or autism – these children are excluded from universal services	Short Breaks programme – Children with Disabilities	Ongoing	27
Oasis SAS	Eight days at Easter	10.00-14.00	Children with Disabilities Team	An Easter Scheme for children with complex health needs, physical disabilities challenging behaviour or autism – these children are excluded from universal services	Short Breaks programme – Children with Disabilities	Ongoing	30
Oasis SAS summer scheme 6-10	10 days	10.00-16.00	Children with Disabilities Team	Saturday Club for Children with complex health needs and physical disabilities	Short Breaks programme – Children with Disabilities	Ongoing	30
Crossroads Longheath Gardens	Saturday	10.00-15.00	Crossroads	Saturday Club for Children with complex health needs and physical disabilities	Short Breaks programme – Children with Disabilities	Ongoing	16
Gingerbread Corner	Saturday Club Every other week	10.00-16.00	PHAB	Saturday club for young people with a disability which includes siblings	Short Breaks programme – Children with Disabilities	Ongoing	20

Croydon Arena	Tuesdays Easter and Summer holidays	12.00- 16.00	Wheels for Wellbeing	Cycling club for children and young people with physical or learning disabilities – specially adapted bicycles are available – families are welcome	Short Breaks programme – Children with Disabilities	Ongoing	46
CVA and various venues	Various days	Various times	Spectrum Arts (Zoom)	Drama, film making, activities for young people with learning disabilities	Short Breaks programme – Children with Disabilities	Ongoing	
Turnaround centre	Monday	17.00- 19.00	IYSS	Youth council	IYSS	Ongoing	15-20
Turnaround centre	Wednesday	17.00- 19.00	IYSS	Youth council	IYSS	Ongoing	15-20
Turnaround centre	Thursdays	17.00- 19.00	IYSS (monthly)	UK Youth parliament. Croydon members meeting	IYSS		
UKYP Regional meetings BYC office	Saturday once a month	11.00- 16.00	IYSS in partnership with UKYP	UK Youth parliament	IYSS	Ongoing	4
Croydon Town Hall	Thurs (bi monthly)	17.00- 19.00	IYSS	Youth council	IYSS	Ongoing	Approx 40
Morgans Wood	Monday	9am- 3pm	Forest project – Bensham Manor School	Forestry and nature skills, group work and team building, skills for life	Bensham school	2008	10-12 on a 6 week programme
Morgans Wood	Tuesday	8.30am – 3pm	Forest project – Lanfranc School	Forestry and nature skills, group work and team building, skills for life	Journeys – ends 1 April 2012	2010	10-12 on a 6 week programme
Frylands Wood	Tuesday	4pm -6.30pm	Forest Project – Journeys tasters	Forestry and nature skills, group work and team building, skills for life	Journeys / Income Starts 16 April 2012	Apr-12	06-Aug
Morgans Wood	Wednesday	9am – 3pm	Forest Project – Addington High	Forestry and nature skills, group work and team building, skills for life	Heritage Lottery Fund ends August 1 2012	September 2011	10-12 on a 6 week programme
Birch and Rowdown Wood	Thursday	4pm -6.30pm	Forest project 'Addo Forest	Forestry and nature skills, group work and team building, skills for life	Heritage Lottery Fund	September 2011	6 to 15

			Project'				
Birch and Rowdown Wood / Morgans wood	One Saturday in 4	10am – 6pm	Forest project volunteers group	Forestry and nature skills, group work and team building, skills for life	Income	2008	12 to 24
Response Team (Borough wide South Norwood based)	Wednesday (weekly)	19.00-22.00	IYSS Street based team	Engagement and signposting	IYSS	From October 2011	6 per week (average)
1924 Sqn ATC	Various days	Various times	IYSS	Schools / Groups currently supported by Croydon DofE Manager	IYSS	Ongoing	
Al-Khair Boys	Various days	Various times	IYSS	Schools / Groups currently supported by Croydon DofE Manager	IYSS	Ongoing	
Al-Khair Girls	Various days	Various times	IYSS	Schools / Groups currently supported by Croydon DofE Manager	IYSS	Ongoing	
Cambridge Tutors College	Various days	Various times	IYSS	Schools / Groups currently supported by Croydon DofE Manager	IYSS	Ongoing	
Crusaders	Various days	Various times	IYSS	Schools / Groups currently supported by Croydon DofE Manager	IYSS	Ongoing	
St. Giles School	Various days	Various times	IYSS	Schools / Groups currently supported by Croydon DofE Manager	IYSS	Ongoing	

Duke of Edinburgh award	Wednesday	Evening	IYSS	<p>Number of participants currently receiving support from Croydon DofE Manager</p> <p>Bronze 1472 Silver 766 Gold 200</p> <p>(Nb. These figures are significantly lower than the actual number for each level because some participants are on the old DEAMS database and this data cannot currently be retrieved at this short notice).</p>	IYSS	Ongoing	
Croydon Open Award (direct delivery of DofE)	Various days	Various times	IYSS	<p>Bronze 20 participants every week with 3 expeditions this year of 1 - 2 days duration</p> <p>Silver 20 participants every week with 3 expeditions of 3 days duration</p> <p>Gold 10 participants every week with 3 expeditions of 3 - 4 days duration</p> <p>Nb. These numbers are currently capped to ensure ratio's are adhered to. When additional staff are brought into post, it is hoped to remove this cap to meet the current demand for DofE (at least a 50% increase in numbers expected).</p>	IYSS	Ongoing	

Croydon Adventure Project			IYSS	<p>Pupil Referral Unit 1.5 sessions a week - this has ceased but work is planned with Lanfranc to deliver climbing for PE and also with a school out of borough to deliver archery for PE. There is a climbing session in the school as part of Journeys every Tuesday</p> <p>Journeys sessions x 1 per week (will increase to x2 sessions when new staff brought into post) - these are on hold pending discussion</p> <p>4 school sessions per week for Journeys (proposed to start March 2012) - these are on hold pending discussion</p> <p>Archery Leaders course x 2 per year (income gen) in progress</p> <p>Basic Expedition Leaders course x 2 per year (income gen) this will change to another award from September onwards</p> <p>2 x 2 day Residentials with Croydon Forest Project in summer holidays - in progress</p> <p>Journeys Taster sessions and experiences (3 days per week in each holiday) - in progress</p> <p>Youth Hubs activities (3 days per week in holidays) - in progress</p> <p>One off events (e.g. Adoption Team Fun Day - abseiling). - in progress</p> <p>Open 3 evenings and one day per week</p>	IYSS	Ongoing	
Croydon Youth Service Resource Centre			IYSS	<p>Support of Youth Service vehicles</p> <p>It is impossible to provide number of users for this centre, but the centre generates in the region of £3k per year.</p>	IYSS	Ongoing	

Various schools and Croydon Clocktower	Various days	Various times	Arts Participation (in partnership with IYSS Youth Performing Arts team)	Theatre for Refugees and ESOL young people	Grants for the Arts, Croydon Council	2009	10 to 150
Not disclosed	Tuesday	19.00-21.00	CYDT	The Bridge; LGBT youth club	IYSS Funded	Ongoing	
Waringham School (Swimming Pool)	Thursday	16:30-17:30	The National Autistic Society.	Unstructured 'splash time' incorporated with structured swimming lessons for children with autism and their siblings.	Croydon Council. Short Breaks.	Ongoing	30 per year
Venue outside borough	3 August 2012, 14 August 2012, 15 August 2012.	Not known	IYSS	Croydon Adventure project - Kayat	IYSS	Summer scheme	12 per session
Venue outside borough	24th July 2012, 31st July 2012, 10th August 2012	Not known	IYSS	Croydon Adventure project - Climbing	IYSS	Summer scheme	13 per session
New Addington Rowdown woods.	Tuesdays	16.00-18.00	IYSS	Performing arts project in Rowdown Woods	HLS	STarted 22nd May Ends: 31st August	13 per session



North Locality Data

Venue	Day	Time	Provider	What is being delivered?	How it is funded	When did it begin	Young people attend? (Estimate)
Winterbourne Youth Centre	Tuesday	15.00-17.00	IYSS	NEET Drop in	IYSS		
Winterbourne Youth Centre	Monday	18.30-21.00	IYSS	Mixed night	IYSS		
Winterbourne Youth Centre	Wednesday	15.00-17.00	IYSS	Norbury Manor/ Winterbourne Girls Project Delivered by North Locality Hub Workers and BME Strand	IYSS	Starts March 2012	
Winterbourne Youth Centre	Wednesday	18.30-21.00	IYSS	Boys Night Delivered by North Locality Hub Workers	IYSS		
Winterbourne Youth Centre	Thursday	15.00-18.00	IYSS	Croydon Substance Misuse Drop-in session	IYSS		
Winterbourne Youth Centre	Thursday	18.30-21.00	IYSS	Girls Group 6.30-9.00pm Delivered by North Locality Hub Workers	IYSS		
Winterbourne Youth Centre	Friday	18.00-21.00	IYSS	Let Karate Group	IYSS		
Winterbourne Youth Centre	Saturday	13.00-16.00	IYSS	Muslim Girls Group (BME strand partnership)	IYSS		
Samuel Coleridge Taylor Centre	Tuesday	15.00-17.00	IYSS	NEET Drop in	IYSS	To be confirmed	
Mencap Youth Club - Parchmore Centre, 55 Parchmore Road, Thornton Heath	Thursday	19.00-21.30	Mencap and Council funded	An evening youth club for young people with disabilities aged 11-18	Mencap and Council funded	Approximately 25 members	
Bensham Manor school	Saturday – alternative Saturdays	10.00-15.00	LBC Children with disabilities team	An Saturday Scheme for children with complex health needs, physical disabilities challenging behaviour or autism – these children are excluded from universal services	Short Breaks programme – Children with Disabilities	35	

Thornton Heath (Retreat, Green Lane)	Thursday (weekly)	19.00- 22.00	IYSS Street Based Team	Engagement and signposting	IYSS	From 28 September 2011	10 per week (average)
Winterbourne Youth Centre	Thursday	12.00- 14.00	IYSS	Young mum's and toddlers drama group (for vulnerable young mothers)	IYSS	Mar-12	15
Harris Academy Crystal Palace	Various days	Variou s times	IYSS	Schools / Groups currently supported by Croydon DofE Manager	IYSS		
Norbury Manor	Various days	Variou s times	IYSS	Schools / Groups currently supported by Croydon DofE Manager	IYSS		
Thornton Heath Leisure centre	Friday	17:00- 18:00- 18:00- 19:00	The National Autistic Society.	Structured trampolining sessions for children with autism.	Croydon Council. Short Breaks.		30 per year
Tabula Rasa Youth Project Samuel Coleridge Taylor youth centre	Thursday	18.00- 21.00	IYSS in partnership with Tabula Rasa	Workshops include: Music studio Fashion Photography Hair and Beauty Modelling Homework Sessions Mentoring And more	IYSS	Started May 2012	
CACFO Education centre, 40 Northwood Road, Croydon, CR7 8HQ	Various days	10.00- 16.00	Croydon African and Caribbean Family Organisation	Croydon's Next Top Role Model	IYSS Journeys summer holiday activities	13, 14, 15, 20, 27,28, 29, 31 August 2012	
CACFO Education centre, 40 Northwood Road, Croydon, CR7 8HQ	Various days	10.00- 16.00	Croydon African and Caribbean Family Organisation	Endz to Defend	IYSS Journeys summer holiday activities	16, 17, 23, 24, 30 August 2012	

The Sanctuary2A Bensham Mnor Road, Croydon, CR7 7AA	Monday- Tuesday: 12pm-2pm  Friday: 7- 9pm	Variou s times	Open Gate - DR2DV8	Summer Fun @ The Sanctuary	IYSS Journeys summer holiday activities	Taster 24 July 2012 31 July 2012- 31 August 2012	
St Joseph's College Beulah Hill London, CRY SE19 3HL	Tuesday - Thursday	14.00- 17.00	Social Enterprise Activities Ltd	My World Photographs	IYSS Journeys summer holiday activities	24/07/2012- 26/07/2012	
Samuel Coleridge Taylor Centre	Wednesday	18.30- 20.30	IYSS with Surrey clubs	Surrey clubs and IYSS joint open access session	IYSS funded	Ongoing	
Samuel Coleridge Taylor Centre	Various days	Variou s times	IYSS	IYSS in partnership with Youth Offending service provided a satellite space for to 1.1 meeting with clients	IYSS funded	Ongoing	

South Locality Data

Venue	Day	Time	Provider	What is being delivered?	How it is funded?	When did it begin?	How many young people attend? (Estimate)
Purley youth centre	Thursday	19.15-21.30	IYSS - LDD team	Boomerang youth club. Evening provision of social and informal education for young people with disabilities and additional needs. Ages 11-25	IYSS/Subs	Ongoing	approx 18
Purley youth centre	Wednesday	17.00-19.00	Purley Youth project	Youth club run by volunteers. 8-13 years	Voluntary	Ongoing	40-50
Purley Baptist church	Thursday	19.30-21.30	Purley baptist church	Purley Baptist Church – Weekly Youth Worship meeting	Purley Baptist Church	Ongoing	
Ice Cube 1 Russell Hill Parade	Wednesday & Friday	14.45-17.00	Purley baptist church	Purley Baptist Church – Weekly Youth Club	Purley Baptist Church	Ongoing	
Purley Baptist church	Tuesday	19.00-20.30	Purley baptist church	Purley Baptist Church - Football	Purley Baptist Church	Ongoing	
Squadron Kenley Kenley Air Field, Kenley Aerodrome	Monday and Friday	19.00-21.30	Air Training Corps.	Weekly	Air Training Corps.	Ongoing	
Purley youth centre	Various	Various	IYSS	1:1 interviews in hub, home visits and appointments in community locations	IYSS	Ongoing	
Waggy Tails- Emmanuel Church, Rockhampton Road, South Croydon	Wednesday	15.30-18.00	Waggy Tails	A club involving working with dogs for y/p with SEN, disabilities and social and communication difficulties. Ages 11+	Children In Need and Donations from church goers	Ongoing	Approximatley 26
Mencap Sports Club- South Croydon Baptist Church	2nd Saturday of the month	10am-12pm	Mencap	A Saturday sports club for disabled people aged 18+	Mencap	Ongoing	

Whitgift School SNAP – Summer Scheme	10 days	10-?	SNAP	Summer scheme for children with learning and physical disabilities	Short Breaks programme – Children with Disabilities	Ongoing	150
Rutherfords School	Saturday	10.00-15.00	Rutherfords school	Saturday scheme for severely learning and physically disabled children	Short Breaks programme – Children with Disabilities	Ongoing	14
St Giles School	One Saturday a month Plus holiday times	10.00-16.00	Whizz Kidz	A club for children who are wheelchair users. This club promotes independence and enhances young peoples life skills	Short Breaks programme – Children with Disabilities	Ongoing	14
Sanderstead	Friday (weekly)	19.00-22.00	IYSS Street Based team	Engagement and signposting	IYSS	From October 2008	6 per week (average)
Oasis Coulsdon	Various days	Various times	IYSS	Schools / Groups currently supported by Croydon DofE Manager	IYSS		
Croydon High school for girls	Various days	Various times	IYSS	Schools / Groups currently supported by Croydon DofE Manager	IYSS		
Coulsdon College	Various days	Various times	IYSS	Schools / Groups currently supported by Croydon DofE Manager	IYSS		
Riddlesdown	Various days	Various times	IYSS	Schools / Groups currently supported by Croydon DofE Manager	IYSS		
Whitgift High School	Various days	Various times	IYSS	Schools / Groups currently supported by Croydon DofE Manager	IYSS		
Mansfield House Resource Centre	Thursday	16:45-17:30 17:45-18:30	The National Autistic Society.	Drama Therapy sessions for children with autism, including teaching ways of expression as well as skills such as turn taking etc.	Children In Need. (Via Roundabout Drama Therapy).		24 per year

Mansfield House Resource Centre	Saturday	10.00-13.00	The National Autistic Society.	Youth Group for children with autism 12 – 18 years. Includes building based activities and termly outings.	Currently funded with under spend and contributions from parents. Alternative funding in negotiation stages.		12 per year
All Saints Church Hall	Friday	16.30-18.30	The National Autistic Society.	Structured trampolining for children with autism.	Croydon Council. Short Breaks.		30 per year
Various across Locality	Various days	14.00-18.00	Croydon Youth Information & Counselling Service Ltd	Mobile facility providing IAG	IYSS Journeys summer holiday activities	28th July, 3rd August, 10th August, 17th August, 24th August, 31st August, 7th September	

5 sites in the south of the borough of Tollers Lane, Rutherford Rise, Grange Park, Croftleigh and Purley	Daily	16.00-20.00	Play Place Innov8 CIC	Play Place Innov8 CIC and Kick London are offering an IYSS funded project during the first week of the summer break. These events will offer outdoor style activities that offer cross the cutting themes of: positive activities, contribution, healthy lifestyles, outdoor activities and consultation.	IYSS Journeys summer holiday activities	23/07/2012-27/07/2012	
Various venues across South Locality	Various days	Various times	Voluntree Match Network	Playful Ideas Project	IYSS Journeys summer holiday activities	Various days from 24.07/2012-06/.08.2012	

East Locality Data

Venue	Day	Time	Provider	What is being delivered?	How it is funded	When did it begin?	How many young people attend? (Estimate)
Goldcrest youth centre	Monday	18.30-20.30	IYSS	Open access youth club provision	IYSS	Ongoing	20-25
Goldcrest youth centre	Tuesday	18.30-20.30	IYSS	Open access youth club provision	IYSS	Ongoing	20-26
Goldcrest youth centre	Wednesday	18.30-20.30	IYSS	Open access youth club provision	IYSS	Ongoing	20-27
Goldcrest youth centre	Thursday	18.30-20.30	IYSS	Open access youth club provision	IYSS	Ongoing	20-28
Goldcrest youth centre	Ad hoc – to see young people on appointment basis		IYSS NEET Support Worker	1:1 interviews, home visits and appointments in community locations	IYSS	Ongoing	
Champions Youth club at Timebridge youth centre	1st and 3rd Friday of the month		Voluntary organisation	Evening provision for y/p with learning difficulties and disabilities	TBC	Ongoing	10plus
Goldcrest youth centre	Once a month		IYSS	East youth forum	IYSS		
East locality hub	Various	Various	IYSS	1:1 interviews in hub, home visits and appointments in community locations	IYSS	Ongoing	
New Addington (street)	Tuesday (weekly)	19.00-22.00	IYSS Street Based team	Engagement and signposting to services	IYSS	From 29 November 2011	10 per week (average)
Addington High	Various days	Various times	IYSS	Schools / Groups currently supported by Croydon DofE Manager	IYSS	Ongoing	
The Quest Academy Selsdon	Various days	Various times	IYSS	Schools / Groups currently supported by Croydon DofE Manager	IYSS	Ongoing	
John Ruskin College	Various days	Various times	IYSS	Schools / Groups currently supported by Croydon DofE Manager	IYSS	Ongoing	



Timebridge youth centre	Monday	Various times	Unkown	Junior clubs for ages 8-13	IYSS	Ongoing	
Timebridge youth centre	Wednesday	Various times	Unkown	Junior clubs for ages 8-13	IYSS	Ongoing	
Timebridge youth centre	Friday	Various times	Unkown	Junior clubs for ages 8-13	IYSS	Ongoing	
Goldcrest youth centre	Monday-Thursday	14.00-17.00	IYSS	Journeys - Street Art	IYSS	8/08/2012-10/08/2012	
CYTO - Film making project - venue in East locality to be confirmed	To be confirmed	To be confirmed	IYSS	Film making project	IYSS Journeys summer holiday activities	To be confirmed	
CYDT CABS based in New Addington	Various days	Various times	CYDT	CABS	IYSS Funded	Ongoing	

West Locality Data

Venue	Day	Time	Provider	What is being delivered?	How it is funded	When did it begin	How many young people attend? (Estimate)
Waddon Youth centre	Various	Various	IYSS	1:1 interviews in West hub, home visits and appointments in community locations	IYSS	Ongoing	
Mencap Monday Night Club, St Marys Church, West Croydon	Monday	19.00-21.00	Mencap	An evening social club for people with additional needs aged 18+	Mencap	Ongoing	Approximately 120 members
Fabulous Youth Club- Waddon Youth Centre(West Hub)	Tuesday	15.00-18.00	IYSS	Twilight provision of social and informal education for young people with disabilities and additional needs. Ages 11-25	IYSS	Ongoing	Approximately 40 y/p
All 4 One youth club- Waddon Youth Centre (West Hub)	Wednesday	15.00-18.00	IYSS	Twilight provision of social and informal education for young people with disabilities and additional needs. Ages 11-25	IYSS	Ongoing	Approximately 15 y/p
Selhurst	Friday (weekly)	19.00-22.00	IYSS Street Based team	Engagement and signposting	IYSS	From 31 October 2008	6 per week (average)
Waddon Youth centre	Monday	15.30-18.00	IYSS	DOE - Disability group	IYSS	Ongoing	
Waddon Youth centre	Tuesday	19.30-21.30	IYSS	Open access youth club provision	IYSS	Ongoing	
Waddon Youth centre	Wednesday	19.30-21.30	IYSS	Open access youth club provision	IYSS	Ongoing	
Waddon Youth centre	Thursday	19.30-21.30	IYSS	Open access youth club provision	IYSS	Ongoing	
St Andrews High school	Monday	15.30-17.00	IYSS	Drama Girls Group (aimed at vulnerable young girls) Looking at forming healthy relationships/ self confidence and discussing opinions etc...	IYSS	Starts 26 March 2012	15
Waddon Youth centre	Wednesday	18.00-21.00	IYSS Journeys	Filmaking class	IYSS Journeys	Jan-Feb 2012	2 to 5
Waddon Youth centre	Wednesday	15.30-18.00	IYSS Journeys	LDD DJing (for young people with disabilities)	IYSS Journeys	May-June 2012	

Harris Academy Purley	Various days	Various times	IYSS	Schools / Groups currently supported by Croydon DofE Manager	IYSS		
St Andrews High school	Various days	Various times	IYSS	Schools / Groups currently supported by Croydon DofE Manager	IYSS		
Waddon Youth centre	Various days	Various times	IYSS	Schools / Groups currently supported by Croydon DofE Manager	IYSS		
Lanfranc school	Various days	10.30-15.00	Apsara Arts	Fun and keeping fit with Bollywood and Bhangra dancing	IYSS Journeys summer holiday activities	23/07/2012-27/07/2012	
Croydon Youth Development Trust	Not Known	Not Known	Croydon Youth Development Trust	TMS is a fully equipped music studio where young people can learn recording, singing, Djing, and music production	IYSS Journeys summer holiday activities	25/07/2012-6/08/2012	
Peppermint centre	Not Known	Not Known	Acorns 2 Oaks Ltd	Rebels - FORSURE Sports Program (Five Olympic Rings Summer Ultimate Reward Experience)	IYSS Journeys summer holiday activities	24 July and activities are running until the 23 August	
Peppermint centre	Not Known	Not Known	Acorns 2 Oaks Ltd	Racers - FORSURE Sports Program (Five Olympic Rings Summer Ultimate Reward Experience)	IYSS Journeys summer holiday activities	24 July and activities are running until the 23 August	
Waddon Youth centre	Saturday	Various times	PHAB	PHAB walkin service for young people with disability	Voluntary	Apr-12	

Central Locality Data

Venue	Day	Time	Provider	What is being delivered?	How it is funded	When did it begin	How many young people attend? (Estimate)
Turnaround centre	Monday-Friday	9.30-17.00	IYSS	Duty NEET Support worker	IYSS	Ongoing	Various (average 8-10 per week)
Turnaround centre	Various	Various	IYSS	1:1 interviews in TC, home visits and appointments in community locations	IYSS	Ongoing	
Sir Philip Game centre	Monday	18.45-21.00	IYSS	Evening provision of social and informal education for young people with disabilities and additional needs aged 18-25	IYSS	Ongoing	Approximately 15 y/p
Croydon Crossroads Care Saturday Club-Longheath Community Centre, CR07DT	Saturday	10.00-15.00	Croydon Crossroads care	Saturday club for physically disabled children and y/p aged 8-18	Children in need	Ongoing	10 members
Croydon Crossroads Care Saturday Club-Longheath Community Centre, CR07DT	Sunday	17.30-21.30	Croydon Crossroads care	Saturday social club for young people with autism ,adhd and other additional needs. aged 11-18 Approximately 10 members	Children in need	Ongoing	
St Mildreds Church Addiscombe	School holidays		Croydon Childrens Deaf Society	A club which is divided into two age groups for children and young people with hearing impairments	Short Breaks programme – Children with Disabilities	Ongoing	24
Croydon Town centre	Thursday	15.00-18.00	IYSS Street based team	Engagement and signposting	IYSS	Since 2008	12 per week (average)
TALKBUS – mobile facility providing IAG outside Primark, North End	Thursday	14.30-19.30	Croydon Drop In	Mobile facility providing IAG	IYSS Journeys summer holiday activities fund	26/07/2012-06/09/2012	

Croydon Community Bus	Tuesday		CYDT	CCB is a double decker bus which provides a range of fun activities and support services	IYSS Journeys summer holiday activities fund	24/07/2012-04/09/2012	
Addiscombe Boys and Girls Club	Monday	Not known	Voluntary	Open access youth club	Not known	Ongoing	
Addiscombe Boys and Girls Club	Tuesday	Not known	Voluntary	Open access youth club	Not known	Ongoing	
Addiscombe Boys and Girls Club	Wednesday	Not known	Voluntary	Open access youth club	Not known	Ongoing	
Addiscombe Boys and Girls Club	Thursday	Not known	Voluntary	Open access youth club	Not known	Ongoing	
Sir Philip Game centre	Tuesday and Wednesday	18.30-21.30	Potential	Potential Youth project	External funding	Jan-12	
Turnaround centre	Not Known	Not known	Not known	Central Youth Forum	IYSS	Ongoing	
Longheath Gardens	Saturday	10.00-12.00	KICKZ	KICKZ sports programme	External funding		
Fairfield Halls	Saturday, Wednesday, Thursday	Various times	Not known	ZOOM! (Drama and film for young people with LDD)	Not known	Since 2008	20 to 30
Archbishop Tension's	Various days	Various times	IYSS	Schools / Groups currently supported by Croydon DofE Manager	IYSS	Ongoing	
Coloma Convent	Various days	Various times	IYSS	Schools / Groups currently supported by Croydon DofE Manager	IYSS	Ongoing	
Croydon Youth Theatre Organisation	Various days	10.00-16.00	Croydon Youth Theatre Organisation	CYTO Theatre for Everyone Summer 2012	IYSS Journeys summer holiday activities	06/08/2012-10/08/2012	
Croydon Youth Theatre Organisation	Monday	19.00-21.00	IYSS	Technical theatre training	IYSS/CYTO	2011 ongoing	5
Croydon Youth Theatre Organisation	Friday	19.30-21.30	IYSS	Drama workshop	IYSS/CYTO	2009 ongoing	25
Shirley Youth and Community Centre	Monday	19:30-21:30	IYSS/Surrey Clubs	6 week rotation of open access provision run by SCYP & specific projects run by Central Locality Team	IYSS/SCYP	Dec 2011 (?)	20
Oasis Shirley Park	Mon-Fri	10:45-15:00	IYSS/SCYP/Oasis SP	2 week project around football. Including ball skills, fitness, football careers	IYSS/SCYP?Oasis SP	30/07 - 10/08 2012	

CAP (various venues)	Various days	10:00-16:00	IYSS CAP & Central	5 days of various adventure activities incorporating team building & team work skills developing	IYSS (Central budget)	20,21, 28-30 Aug 2012	12 per day
Clocktower (TBC)	Mon-Fri	10:00-16:00	IYSS	Film in a Week Project - YP work behind & in front of the camera & learn editing techniques	IYSS Journeys summer	13-17 Aug 2012	15
Addiscombe Boys and Girls Club	Wednesday	18:30-21:00	Voluntary/IYSS	6 week rotation of open access provision run by vol sector & specific projects run by Central Locality Team	IYSS/ Voluntary	Sep-12	20-30
Royal Russell School	Various days	Various times	IYSS	Schools / Groups currently supported by Croydon DofE Manager	IYSS	Ongoing	

Appendix Twelve – IYSS Engagement Data 2011/12

Description	New Starters	Attendance	Individual Contacts	Recorded Outcomes	Accreditations	Comments
<b>North - Manager Ian George</b>						
Winterbourne	34	928	225	0	6	
SCTC	60	1155	227	0	0	
North Locality Youth Forum	0	21	12	0	0	
Journeys North	8	58	19	0	0	
ODAC UK	15	53	15	0	0	Commiss service Jan - March 2011
<b>Total North</b>	<b>117</b>	<b>2215</b>	<b>498</b>	<b>0</b>	<b>6</b>	
<b>East - Manager Bassey Utit</b>						
Timebridge - Juniors	17	1738	476	0	0	Withdrawn IYSS 30/9/11
- Inters	7	251	82	0	0	Withdrawn IYSS 30/9/11
- Seniors	4	532	157	0	0	Withdrawn IYSS 30/9/11
Goldcrest/TB snr joint summer scheme	35	368	151	25	0	
GWP Goldcrest	0	2	2	0	0	Withdrawn IYSS 30/9/11
Goldcrest	37	1902	391	92	0	
East Locality Youth Forum	0	15	11	0	0	
Journeys East	0	57	25	0	0	
CYDT CABS	25	740	76	0	0	
<b>Total East</b>	<b>125</b>	<b>5605</b>	<b>1371</b>	<b>117</b>	<b>0</b>	
<b>South - Manager Roger King</b>						
Purley	2	376	80	20	20	
Croftleigh	0	7	7	0	0	Withdrawn IYSS 30/9/11
South Locality Youth Forum	1	8	5	0	0	
PlayPlace	22	56	33	0	0	Commiss service Jan - March 2011
Journeys South	6	32	9	0	0	
SAVVY Theatre - commissioned work	73	594	73	0	0	Commiss service Jan - March 2011
<b>Total South</b>	<b>104</b>	<b>1073</b>	<b>207</b>	<b>20</b>	<b>20</b>	

Description	New Starters	Attendance	Individual Contacts	Recorded Outcomes	Accreditations	Comments
<b>West - Manager Linda Hamilton</b>						
<b>Waddon</b>	<b>30</b>	<b>1419</b>	<b>323</b>	<b>40</b>	<b>0</b>	
Waddon/Idd summer scheme 2011	3	298	55	149	0	
<b>West Locality Youth Forum</b>	<b>1</b>	<b>3</b>	<b>3</b>	<b>0</b>	<b>0</b>	
GWP Old Town	0	2	2	0	0	Withdrawn IYSS 30/9/11
<b>Whitehorse</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>Withdrawn IYSS 30/9/11</b>
Peppermint Centre	6	215	61	0	0	
CYDT LGBT	20	239	28	0	0	
<b>Journeys West</b>	<b>3</b>	<b>10</b>	<b>4</b>	<b>0</b>	<b>0</b>	
Aspara Arts - Mirror Mirror	118	157	118	0	0	Commiss service Jan - March 2011
<b>Total West</b>	<b>181</b>	<b>2343</b>	<b>594</b>	<b>189</b>	<b>0</b>	
<b>Central - Manager Chloe Mines</b>						
<b>Addiscombe</b>	<b>43</b>	<b>3828</b>	<b>382</b>	<b>59</b>	<b>36</b>	<b>Withdrawn IYSS 30/9/11</b>
CYTO	31	2574	431	0	0	Withdrawn IYSS 30/9/11
<b>Shirley</b>	<b>4</b>	<b>86</b>	<b>63</b>	<b>0</b>	<b>0</b>	<b>Withdrawn IYSS 30/9/11</b>
SPG & LDD summer scheme	0	497	74	231	39	
<b>SPG</b>	<b>7</b>	<b>73</b>	<b>40</b>	<b>9</b>	<b>0</b>	<b>Withdrawn IYSS 30/9/11</b>
Warehouse Theatre	0	0	0	0	0	Withdrawn IYSS 30/9/11
<b>South Norwood Lakes (CYSSA)</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>Withdrawn IYSS 30/9/11</b>
Central Locality Youth Forum	0	3	3	0	0	
<b>Journeys Central</b>	<b>11</b>	<b>27</b>	<b>13</b>	<b>0</b>	<b>0</b>	
<b>Total Central</b>	<b>96</b>	<b>7088</b>	<b>1006</b>	<b>299</b>	<b>75</b>	
<b>Borough-wide</b>						
<b>Detached/Street Based</b>	<b>385</b>	<b>1376</b>	<b>729</b>	<b>0</b>	<b>0</b>	
DofE	37	2407	106	0	47	
<b>CAP</b>	<b>37</b>	<b>263</b>	<b>78</b>	<b>0</b>	<b>40</b>	
Journeys CAP half term	5	16	4	0	0	
<b>Participation - UKYP</b>	<b>0</b>	<b>54</b>	<b>5</b>	<b>0</b>	<b>0</b>	
- Youth						
Council	82	1134	214	0	0	
-	<b>21</b>	<b>37</b>	<b>37</b>	<b>0</b>	<b>0</b>	



Description	New Starters	Attendance	Individual Contacts	Recorded Outcomes	Accreditations	Comments
<b>Together We Matter</b>						
- YOF	0	5	5	0	0	
<b>LDD - Boomerang</b>	<b>7</b>	<b>604</b>	<b>76</b>	<b>292</b>	<b>4</b>	
- Fabulous Disability	24	1337	162	454	8	
- <b>Special Blends</b>	<b>5</b>	<b>229</b>	<b>29</b>	<b>52</b>	<b>0</b>	
- Waddon all-4-1	1	187	26	6	0	
<b>Forest Project</b>	<b>44</b>	<b>583</b>	<b>144</b>	<b>13</b>	<b>31</b>	
Community Bus	15	90	18	0	0	
<b>PAYP</b>	<b>6</b>	<b>178</b>	<b>51</b>	<b>5</b>	<b>1</b>	
Making sense of the riots	27	89	82	0	0	
<b>Monks Hill Summer Scheme - Vol Grp</b>	<b>18</b>	<b>86</b>	<b>21</b>	<b>0</b>	<b>0</b>	
Website Changes With Young People	1	36	14	0	0	
<b>BME</b>	<b>6</b>	<b>484</b>	<b>46</b>	<b>0</b>	<b>0</b>	
Journeys NEET Project 2011/12	20	146	30	0	0	
<b>Performing Arts</b>	<b>26</b>	<b>315</b>	<b>109</b>	<b>0</b>	<b>0</b>	
<b>Total Borough-wide</b>	<b>767</b>	<b>9656</b>	<b>1986</b>	<b>822</b>	<b>131</b>	
<b>April 2011 - March 2012</b>	<b>1390</b>	<b>27980</b>	<b>5662</b>	<b>1447</b>	<b>232</b>	

#### KEY

**New starters** - Individual YP who use IYSS service for the first time.

**Attendance** - Footfall - total number of YP who use our service

**Individual Contacts** - Number of individual YP who use our service

**Accreditations** - Total number of AQA, Surrey Clubs, CAP or DofE etc achieved by YP





## Children, families and learning (CFL)

Communications plan - Key milestones 2012/13

Service area	Milestone	Media	Start	Finish
Integrated Youth Support Service	New IYSS website Focus groups with service end users (Late Jun/early Jul'12)	<ul style="list-style-type: none"> <li>Web</li> </ul>	March 2012	
	New Croydon Youth Officer information leaflets for practitioner and service user	<ul style="list-style-type: none"> <li>Leaflets</li> <li>update contents on .gov.uk</li> </ul>	May 2012	July 2012
	Promote summer holidays programme Youth services, early years, libraries	<ul style="list-style-type: none"> <li>Decaux poster (Aug'12)</li> <li>online via current CYPs website and .gov.uk</li> <li>'Your Croydon'</li> </ul>	June 2012	Sept 2012
	Promote locality activity programmes – Journeys, Croydon Adventure project etc	<ul style="list-style-type: none"> <li>Decaux poster</li> <li>Posters</li> </ul>	May 2012	Nov 2012
	Branding – name change to Croydon Young People's Services	<ul style="list-style-type: none"> <li>Web</li> <li>Info leaflets</li> </ul>	May 2012	On-hold
	Croydon Adventure project/Duke of Edinburgh Award – improve marketing and publicity	<ul style="list-style-type: none"> <li>Poster campaign</li> <li>Leaflets</li> <li>Website – FB/Twitter?</li> </ul>	June 2012	
	Forest project – improve quality of newsletters/ leaflets branding <i>(Meeting with Suzy Strudwick - 20 July)</i>	<ul style="list-style-type: none"> <li>Newsletter</li> <li>Branding</li> </ul>	July	
	Practitioner website – confirm resource to populate IYSS representation on website	<ul style="list-style-type: none"> <li>Web</li> </ul>	May 2012	

Service area	Milestone	Media	Start	Finish
Integrated Youth Support Service (contd..)	Youth Council publicity and e- newsletter – design newsletter template that youth council can edit/input content themselves	<ul style="list-style-type: none"> <li>▪ Web</li> <li>▪ E-newsletter</li> <li>▪ School bulletin</li> </ul>	June 2012	
	Youth Council award ceremony	<ul style="list-style-type: none"> <li>▪ Web,</li> <li>▪ Step Up</li> </ul>	July 2012	
	Promote Turnaround Centre Drop-in zone <ul style="list-style-type: none"> <li>▪ Practitioners</li> <li>▪ Service users</li> </ul> Youth offending team plan a meeting with local businesses	<ul style="list-style-type: none"> <li>▪ Leaflets</li> <li>▪ Web</li> <li>▪ Plasma screen</li> <li>▪ Events</li> <li>▪ School bulletin/fronter?</li> </ul>	July 2012    Sep 2012	